Introduction

About the Florida Coalition Against Domestic Violence (FCADV):

Florida Coalition Against Domestic Violence serves as the professional association for the state’s 42 certified domestic violence centers, and is the primary representative of battered women and their children in the public policy arena. Members share the goal of ending domestic violence through community education, public policy development and services for survivors of domestic violence.
According to Florida’s Administrative Rule 65H-1 Program Standards for Certification, each of Florida’s 42 certified domestic violence centers shall provide the following minimum core services: Information and Referral, Counseling; Case Management, Emergency Shelter, 24-hour Hotline Services, Child Assessment, Professional Training, Community Education, and Safety Planning.

In the early 1990’s, FCADV membership initiated the process for enhancing standards for all certified domestic violence centers. This was done in order to ensure consistency in philosophy and to ensure that empowerment-based services are available statewide. Standards committee members identified a set of shared beliefs that guided the development of comprehensive and respectful practices.

**FCADV Standards are founded on the following beliefs:**

- That women who are battered shall be empowered to make their own choices, even when we may not agree with their choices.
- That the certified domestic violence centers’ services will reflect a philosophy of empowerment and self-determination.
- That the quality of services shall be consistent from center to center so women who are battered can have reasonable expectations that services provided at all centers are empowerment-based and woman-centered.

**The Florida Coalition Against Domestic Violence**, in partnership with Florida’s 42 certified domestic violence centers, developed the Directory of Florida Certified Domestic Violence Centers in order to provide accessible information about the 42 certified domestic violence centers and the Florida Domestic Violence Hotline. If you have any questions regarding this directory, or to obtain more copies, please contact FCADV at: (850) 425-2749 or by email at: info@fcadv.org.
A number of certified domestic violence centers participate in statewide initiatives such as the Intimate Violence Enhanced Services (InVEST) and Child Protection Initiative (CPI) Projects. These projects are a part of Florida’s efforts to ensure safety and justice for survivors of domestic violence and their children. These examples of “additional services” are defined below. For more information on center services, contact the local or statewide domestic violence hotline.

CPI Projects: FCADV Child Protection Initiative projects are a collaborative effort between FCADV, the Office of the Attorney General, the Department of Children and Families, local certified domestic violence centers, Community Based Care staff, and other child welfare professionals to provide an optimal coordinated community response to families experiencing the co-occurrence of domestic violence and child abuse. The ultimate goal of the projects is to bridge the gap between child welfare and domestic violence service providers to enhance family safety, create permanency for children, and hold perpetrators accountable for their actions.

InVEST: The Intimate Violence Enhanced Services Team (InVEST) is a program designed to provide intensive service management and assistance to individuals identified to be in potentially lethal situations. Based on a coordinated community response model, teams for InVEST include certified domestic violence center advocates, law enforcement officers, and other community partners working together to create a comprehensive system response through batterer accountability and enhanced safety planning with the survivor.
Florida Domestic Violence Hotline:

1-800-500-1119
TDD: 1-800-621-4202
Florida Relay 711

The Florida Domestic Violence Hotline is a free, 24-hour crisis intervention and resource line for domestic violence survivors, friends and family of survivors and community partners. Advocates connect callers with their local certified center, provide immediate crisis support, safety plan with survivors, and provide information about domestic violence to friends and family of survivors of domestic violence.

The Hotline is a trilingual service. Callers may choose one of the following prompts:

**English - Prompt Two (2)**
**Spanish - Prompt One (1)**
**Creole - Prompt Four (4)**

The Florida Domestic Violence Hotline and the certified domestic violence centers connect with interpretive services for additional language services. Survivors may also connect to the Legal Hotline by choosing prompt three (3).

**Legal Hotline - Prompt Three (3)**

Florida Domestic Violence Legal Hotline provides attorneys to answer survivors’ legal questions regarding injunctions for protection, divorce, custody, housing, immigration and other legal matters at no cost to survivors. The hotline attorneys are available 8 am to 4 pm EST Monday – Friday. Survivors can call toll free at 1-800-500-1119 ext. 3.

Interpreters are available for survivors with limited English proficiency.
Florida Counties

Please view the “Content” page for County and Center Listings

Alachua  Hamilton  Okeechobee
Baker    Hardee    Orange
Bay      Hendry    Osceola
Bradford Hernando  Palm Beach
Brevard  Highlands Pasco
Broward  Hillsborough Pinellas
Calhoun  Holmes    Polk
Charlotte Indian River Putnam
Clay     Jefferson  Santa Rosa
Collier  Lafayette  Sarasota
Columbia Lake     Seminole
Dade     Lee       Saint Johns
DeSoto   Leon      Saint Lucie
Dixie    Levy      Sumter
Duval    Liberty   Suwannee
Escambia Madison  Taylor
Flagler  Manatee  Volusia
Franklin Marion  Wakulla
Gadsden  Martin   Walton
Gilchrist Monroe  Walton
Glades    Nassau    Washington
Gulf     Okaloosa  Walton
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Abuse Counseling and Treatment

Also Known As: ACT

Mission:
Abuse Counseling and Treatment, Inc. mission is to protect, support and empower victims of domestic violence and their children, survivors of sexual assault and human trafficking in Lee, Hendry and Glades Counties.

Administration:
Phone: (239) 939-2553
Fax: (239) 939-4741
Email: act@actabuse.com
Website: www.actabuse.com

Mailing Address:
P.O. Box 60401
Ft. Myers, FL 33906

Contact: Jennifer L. Benton
Title: Executive Director

THRIFT STORE:
Second Act Thrift Store
12519 South Cleveland Avenue
Fort Myers, FL 33907
Phone: (239) 418-0331
Donations: Call the Administration Line
Accessible by Public Transportation: Yes
Hours: 9:00 am-8:00 pm Mon.-Sat.
11:00 am-5:00 pm Sun.
Hotline: (239) 939-3112
TDD: (239) 939-3112

SHELTER:
Confidential Location
Accessible by Public Transportation: Yes
Number of Beds: 113

OUTREACH:
Phone: (239) 939-3112
Accessible by Public Transportation: No
Hours: Call for Hours and Location

SERVICES
Core Services
- 24-Hour Hotline
- Advocacy
- Assists with Relocation Assistance Application
- Children’s Program
- Community Education
- Court/Legal Advocacy
- Crisis Counseling and Service Management
- Emergency Shelter
- Information and Referral
- Outreach
- Primary Prevention Programming
- Professional Training
- Safety Planning
- Support Groups (English/Spanish)

Additional Services
- Certified Rape Crisis Center
- CPI Project
- Economic Empowerment Program
- Community and Professional Education
- DV Emergency Response Team
- Food and Clothing Assistance
- Injunction for Protection Project
- Pet Fostering Off-site
- Teen Dating Violence Services
- Transportation Assistance
Also Known As: AVDA

**Mission:**
AVDA promotes violence free relationships and social change by offering alternative choices to end violence and domestic abuse.

**Administration:**
Phone: (561) 265-3797
Fax: (561) 265-2102
Email: avda@avda-fl.com
Website: www.avdaonline.org

Mailing Address:
P.O. Box 6161
Delray Beach, FL 33482

Contact: Pam O’Brien
Title: President and CEO
Hotline: (800) 355-8547
TDD: (800) 355-8547

SHELTER:
Confidential Location
Accessible by Public Transportation: Yes
Number of Beds: 63
Transitional Housing: 8 Units / 32 Beds

OUTREACH:
Phone: (561) 265-3797
Hours: Call for Hours and Location

SERVICES
Core Services
• 24-Hour Hotline
• Advocacy
• Assists with Relocation Assistance Application
• Children’s Program
• Community Education
• Court/Legal Advocacy
• Crisis Counseling and Service Management
• Emergency Shelter
• Information and Referral
• Outreach
• Primary Prevention Programming
• Professional Training
• Safety Planning
• Support Groups

Additional Services
• CPI Project
• Economic Empowerment Program
• Health and Wellness Services
• Pet Fostering Off-site
• Stalking Services
• Teen Dating Violence Services
• Transitional Housing
• Transportation Assistance (Limited)
Mission:
Another Way shall offer counseling, support and safe shelter to survivors of domestic and sexual violence; while providing a positive alternative to violence through community education.

Administration:
Phone: (386) 719-2700
Fax: (386) 719-2758
Email: admin@anotherwayinc.net
Website: www.anotherwayinc.net

Mailing Address:
P.O. Box 1028
Lake City, FL 32056

Contact: Andrea Gottry
Title: Executive Director
Hotline: 1-866-875-7983
TDD: 1-866-875-7983

SHELTER:
Columbia County: Confidential Location
Accessible by Public Transportation: No
Number of Beds: 55

Levy County: Confidential Location
Accessible by Public Transportation: No
Number of Beds: 35

OUTREACH:
164 Northwest Madison Avenue
Lake City, FL 32055
Accessible by Public Transportation: No
Hours: Call the Hotline for Hours and Locations
Also Known As: Domestic Abuse Council

**Mission:**
The mission of the Beacon Center, Inc. is to end domestic violence in our community.

**Administration:**
Phone: (386) 257-2297  
Fax: (386) 248-1985  
Email: dacvinc@domesticabusecouncil.com  
Website: www.domesticabusecouncil.com

Mailing Address:  
P.O. Box 142  
Daytona Beach, FL 32115

Contact: Angie Pye  
Title: CEO
Hotline: (386) 255-2102
TDD: (386) 872-4976

SHELTER:
Confidential Location
Accessible by Public Transportation: Yes
Number of Beds: 37 adult beds & 11 cribs
Transitional Housing: 4 Units / 12 Beds

OUTREACH:
Hours: Call the Hotline for Hours and Location

SERVICES
Core Services
• 24-Hour Hotline
• Advocacy
• Assists with Relocation Assistance Application
• Children’s Program
• Community Education
• Court/Legal Advocacy
• Crisis Counseling and Service Management
• Emergency Shelter
• Information and Referral
• Outreach
• Primary Prevention Programming
• Professional Training
• Safety Planning
• Support Groups

Additional Services
• CPI Project
• Economic Empowerment Project
• Food and Clothing Assistance
• Injunction for Protection Project
• Transitional Housing
• Transportation Assistance
Mission:
The mission of The Center for Abuse and Rape Emergencies, Inc. is to help survivors of domestic violence, sexual assault and other violent crimes in Charlotte County, Florida. The Goal of C.A.R.E. is to create safety in our community by helping survivors and to promote non-violent relationships by example and education.

Administration:
Phone: (941) 639-5499
Fax: (941) 639-7079
Email: admin@carefl.org
Website: www.carefl.org

Mailing Address:
P.O. Box 510234
Punta Gorda, FL 33951

Contact: Karen McElhaney
Title: Executive Director

THRIFT STORE:
ReUse Stores

7070 Environmental Way
Englewood, FL 34224
Phone: (941) 697-8800
Accessible by Public Transportation: No
Hours: 9:00 am-3:30 pm Tues.-Sat.

19675 Kenilworth Boulevard
Port Charlotte, FL 33954
Phone: (941) 624-3488
Accessible by Public Transportation: No
Hours: 9:00 am-3:30 pm Tues.-Sat.
Hotline: (941) 627-6000
TDD: (941) 627-6000

SHELTER:
Confidential Location
Accessible by Public Transportation: No
Number of Beds: 24
Transitional Housing: 1 Unit / 3 Beds

OUTREACH:
Phone: (941) 475-6465
(Englewood Hotline)
Hours: Call for Hours and Location

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SERVICES
Core Services
- 24-Hour Hotline
- Advocacy
- Assists with Relocation Assistance Application
- Children’s Program
- Community Education
- Court/Legal Advocacy
- Crisis Counseling and Service Management
- Emergency Shelter
- Information and Referral
- Outreach
- Primary Prevention Programming
- Professional Training
- Safety Planning
- Support Groups

Additional Services
- Certified Rape Crisis Center
- CPI Project
- Economic Empowerment Project
- Food and Clothing Assistance
- Pet Kennel On-Site
- Teen Dating Violence Services
- Transportation Assistance
Also Known As: CASA

**Mission:**
The mission of the Citrus Abuse Shelter Association (CASA) is to help victims and survivors of domestic violence by providing shelter, safety, intervention, and education, and to educate the community for social change.

**Administration:**
Phone: (352) 344-8112  
Fax: (352) 344-0548  
Email: sunshine@casafl.org  
Website: www.casafl.org

Mailing Address:
P.O. Box 205  
Inverness, FL 34451

Contact: Sunshine Arnold, MSW  
Title: Interim CEO
Hotline: (352) 344-8111
TDD: (352) 344-8111

SHELTER:
Confidential Location
Accessible by Public Transportation: No
Number of Beds: 32

OUTREACH:
1100 Turner Camp Road
Inverness, FL 34453
Accessible by Public Transportation: No
Hours: 9:00 am-5:00 pm Mon.-Fri.

SERVICES
Core Services
- 24-Hour Hotline
- Advocacy
- Assists with Relocation Assistance Application
- Children’s Program
- Community Education
- Court/Legal Advocacy
- Crisis Counseling and Service Management
- Emergency Shelter
- Information and Referral
- Outreach
- Primary Prevention Programming
- Professional Training
- Safety Planning
- Support Groups

Additional Services
- CPI Project
- Economic Empowerment Project
- Pet Fostering Off-site
- Transportation Assistance
Also Known As: CASA

**Mission:**
CASA’s mission is to raise our voices against violence through advocacy, empowerment and social change. CASA’s vision is a community without domestic violence so that home is a safe place.

**Administration:**
Phone: (727) 895-4912 (Ext. 100)
Fax: (727) 821-7101
Email: info@casa-stpete.org
Website: www.casa-stpete.org

Mailing Address:
P.O. Box 414
Saint Petersburg, FL 33731

Contact: Lariana Forsythe
Title: Interim CEO

**THRIFT STORE:**
CASA Collections

1011 First Avenue North
Saint Petersburg, FL 33701
Phone: (727) 895-4912 (Ext. 403)
Accessible by Public Transportation: Yes
Hours: 9:00 am-6:00 pm Mon.-Fri.
   9:00 am-4:00 pm Sat.
Hotline: (727) 895-4912 (Ext. 1)
TDD: (727) 828-1269

SHELTER:
Confidential Location
Accessible by Public Transportation: Yes
Number of Beds: 100+

OUTREACH:
1011 First Avenue, North
Saint Petersburg, FL 33701
Accessible by Public Transportation: Yes
Phone: (727) 895-4912 (Ext. 401)
Hours: 9:00 am-5:00 pm Mon.-Fri.

SERVICES
Core Services
• 24-Hour Hotline
• Advocacy
• Assists with Relocation Assistance Application
• Children’s Program
• Community Education
• Court/Legal Advocacy
• Crisis Counseling and Service Management
• Emergency Shelter
• Information and Referral
• Outreach
• Primary Prevention Programming
• Professional Training
• Safety Planning
• Support Groups (English/Spanish)

Additional Services
• Child Welfare Collaboration Projects
• CPI Project
• Culturally Specific Outreach
• Food and Clothing Assistance
• On-Site Kennel
• Peacemaker Prevention Program
• Transportation Assistance
Also Known As: Dawn Center

Mission:
To break the cycle of domestic and sexual violence by providing supportive services and leadership that promotes social change.

Administration:
Phone: (352) 684-7191
Fax: (352) 684-7941
Email: info@dawncenter.org
Website: www.dawncenter.org

Mailing Address:
P.O. Box 6179
Spring Hill, FL 34611

Contact: Shannon Sokolowski
Title: Executive Director
**Hotline:** (352) 686-8430  
**TDD:** (352) 686-8430

**SHELTER:**  
Confidential Location  
Accessible by Public Transportation: Limited  
Number of Beds: 40

**OUTREACH:**  
Hours: Call the Hotline for Hours and Location

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**SERVICES**

**Core Services**
- 24-Hour Hotline
- Advocacy
- Assists with Relocation Assistance Application
- Children’s Program
- Community Education
- Court/Legal Advocacy
- Crisis Counseling and Service Management
- Emergency Shelter
- Information and Referral
- Outreach
- Primary Prevention Programming
- Professional Training
- Safety Planning
- Support Groups

**Additional Services**
- Certified Rape Crisis Center
- CPI Project Economic Empowerment Project
- Food and Clothing Assistance
- Injunction for Protection Project
- On-Site Kennel
- Teen Dating Violence Services
- Transportation Assistance (Limited)
Domestic Abuse Shelter

Also Known As: DAS

Mission:
To provide comprehensive services and community education for individuals and families experiencing domestic abuse.

Administration:
Phone: (305) 743-5452
Fax: (305) 289-1589
Email: info@domesticabuseshelter.org
Website: www.domesticabuseshelter.org

Mailing Address:
P.O. Box 522696
Marathon Shores, FL 33052

Contact: Sherrie Schwab
Title: Executive Director
Hotline: (305) 743-4440
TDD: (305) 294-3626

SHELTER:
Confidential Location
Accessible by Public Transportation: Yes
Number of Beds: 37 adult beds & 11 cribs
Transitional Housing: 4 Units / 12 Beds

OUTREACH:
Upper Keys:
Phone: (786) 734-7898

Middle Keys:
Phone: (305) 304-5362

Lower Keys:
Phone: (786) 734-7317

SERVICES
Core Services
• 24-Hour Hotline
• Advocacy
• Assists with Relocation Assistance Application
• Children’s Program
• Community Education
• Court/Legal Advocacy
• Crisis Counseling and Service Management
• Emergency Shelter
• Information and Referral
• Outreach
• Primary Prevention Programming
• Professional Training
• Safety Planning
• Support Groups

Additional Services
• CPI Project
• Food and Clothing Assistance
• Pet Fostering Off-site
• Sexual Violence Services
• Teen Dating Violence Services
• Transportation Assistance (Limited)
Also Known As: FLC

**Mission:**
The mission of the Family Life Center is to provide essential services to individuals and families to end Domestic Violence and Sexual Violence in Flagler County.

**Administration:**
Phone: (386) 437-7747  
Fax: (386) 437-4938  
Email: trish@familylifecenterflagler.org  
Website: www.familylifecenterflagler.org

Mailing Address:  
P.O. Box 2058  
Bunnell, FL 32110

Contact: Trish Giaccone  
Title: Chief Executive Officer
SERVICES

Core Services

- 24-Hour Hotline
- Advocacy
- Assists with Relocation Assistance Application
- Children’s Program
- Community Education
- Court/Legal Advocacy
- Crisis Counseling and Service Management
- Emergency Shelter
- Information and Referral
- Outreach
- Primary Prevention Programming
- Professional Training
- Safety Planning
- Support Groups

Additional Services

- CPI Project
- Economic Empowerment Project
- Food and Clothing Assistance
- Injunction for Protection Project
- Pet Fostering Off-site
- Sexual Assault Services
- Transportation Assistance (Limited)
Also Known As: FavorHouse

Mission:
With a commitment to excellence in our service to victims of domestic violence and sexual assault, we actively work toward every intimate relationship to be free from violence.

Administration:
Phone: (850) 434-1177
Fax: (850) 434-9987
Email: info@favorhouse.org
Website: www.favorhouse.org

Mailing Address:
2001 West Blount Street
Pensacola, FL 32501

Contact: Sue Hand
Title: Executive Director
Hotline: (850) 434-6600
TDD: (850) 434-6600

SHELTER:
Confidential Location
Accessible by Public Transportation: Yes
Number of Beds: 45

OUTREACH:
Escambia:
2001 West Blount Street
Pensacola, FL 32501
Phone: (850) 434-1177
Accessible by Public Transportation: Yes
Hours: 8:00 am-5:30 pm Mon.-Fri.

Santa Rosa:
6480 Highway 90, Suite B
Milton, FL 32570
Phone: (850) 626-5600
Accessible by Public Transportation: No
Hours: 8:00 am-5:30 pm Mon.-Fri.

SERVICES
Core Services
• 24-Hour Hotline
• Advocacy
• Assists with Relocation Assistance Application
• Children’s Program
• Community Education
• Court/Legal Advocacy
• Crisis Counseling and Service Management
• Emergency Shelter
• Information and Referral
• Outreach
• Primary Prevention Programming
• Professional Training
• Safety Planning
• Support Groups (English/Spanish)
• Transportation

Additional Services
• CPI Project
• Economic Empowerment Project
• Food and Clothing Assistance
• IFP Legal Project Attorneys
Also Known As: Harbor House

Mission:
Harbor House works to prevent and eliminate domestic abuse in Central Florida by providing critical life-saving services to survivors, implementing and advancing best practices, and educating and engaging the community in a united front.

Administration:
Phone: (407) 886-2244
Fax: (407) 886-0006
Email: admin@harborhousefl.com
Website: www.harborhousefl.com

Mailing Address:
P.O. Box 680748
Orlando, FL 32868

Contact: Michelle Sperzel
Title: CEO
SHELTER:
Confidential Location
Accessible by Public Transportation: Yes
Number of Beds: 120

OUTREACH:
Hours: Call the Hotline for Hours and Location

SERVICES
Core Services
• 24-Hour Hotline
• Advocacy
• Assists with Relocation Assistance Application
• Children’s Program
• Community Education
• Court/Legal Advocacy
• Crisis Counseling and Service Management
• Emergency Shelter
• Information and Referral
• Outreach
• Primary Prevention Programming
• Professional Training
• Safety Planning
• Support Groups (English/Spanish)

Additional Services
• CPI Project
• Economic Empowerment Project
• Food and Clothing Assistance
• Injunction for Protection Project
• Human Trafficking Services
• InVEST
• Licensed Child Care
• Medical Clinic
• Pet Kennel On-site
• Teen Dating Violence Services
• Transitional Housing
• Transportation Assistance
Also Known As: Haven

Mission:
Providing services to victims of Domestic Violence and Sexual Assault since 1977.

Administration:
Phone: (352) 315-0591
Fax: (352) 315-0462
Email: havenlscnty@aol.com
Website: www.havenlakesumter.org

Mailing Address:
2602 South Street
Leesburg, FL 34748

Contact: Kelly Smallridge
Title: Executive Director

THRIFT STORE:
2602 South Street
Leesburg, FL 34748
Phone: (352) 326-8616
Donations: Contact Outreach Office at (352) 787-5889
Accessible by Public Transportation: Yes
Hours: 9:00 am-4:00 pm Mon.-Fri.
Hotline: (352) 753-5800
TDD: (352) 753-5800

SHELTER:
Confidential Location
Accessible by Public Transportation: Yes
Number of Beds: 40
Transitional Housing: 1 Unit / 6 Beds

OUTREACH:
Sumter:
2748 North County 470
Lake Panasoffkee, FL 33538
Phone: (352) 793-5365
Accessible by Public Transportation: Yes
Hours: 8:00 am-5:00 pm Mon.-Fri.

Leesburg:
2600 South Street
Leesburg, FL 34748
Phone: (352) 787-5889
Accessible by Public Transportation: Yes
Hours: 8:00 am-5:00 pm Mon.-Fri.

SERVICES
Core Services
• 24-Hour Hotline
• Advocacy
• Assists with Relocation Assistance Application
• Children’s Program
• Community Education
• Court/Legal Advocacy
• Crisis Counseling and Service Management
• Emergency Shelter
• Information and Referral
• Outreach
• Primary Prevention Programming
• Professional Training
• Safety Planning
• Support Groups

Additional Services
• Certified Rape Crisis Center
• CPI Project
• Transitional Housing
• Transportation Assistance
Also Known As: The Haven

**Mission:**
The Haven of RCS provides safety, support and education to anyone impacted by domestic violence and advocates for social change to end the violence.

**Administration:**
Phone: (727) 584-3528  
Fax: (727) 461-4702  
Email: infohaven@rcspinellas.org  
Website: www.rcspinellas.org

Mailing Address:  
503 South Martin Luther King, Jr. Avenue  
Clearwater, FL 33756

Contact: Erica Fjerstad Wiedemann  
Title: Executive Director

**THRIFT STORE:**
2960 East Bay Drive  
Largo, FL 33775  
Phone: (727) 531-6266  
Accessible by Public Transportation: Yes  
Hours: 9:00 am-4:30 pm Mon.-Sat.
Hotline: (727) 442-4128
TDD: (727) 223-4946

SHELTER:
Confidential Location
Accessible by Public Transportation: Yes
Number of Beds: 36
Permanent Living: 11 Units / 34 Beds

OUTREACH:
Phone: (727) 441-2029
Hours: Call for Hours and Location

SERVICES
Core Services
• 24-Hour Hotline
• Advocacy
• Assists with Relocation Assistance Application
• Children’s Program
• Community Education
• Court/Legal Advocacy
• Crisis Counseling and Service Management
• Emergency Shelter
• Information and Referral
• Outreach
• Primary Prevention Programming
• Professional Training
• Safety Planning
• Support Groups (English/Spanish)

Additional Services
• Food and Clothing Assistance
• InVEST
• Permanent Living Program
• Teen Dating Violence Services
Help Now of Osceola

Also Known As: Help Now

Mission:
Help Now of Osceola, Inc. provides safe shelter and empowers survivors of domestic and sexual violence through counseling and advocacy while promoting violence free living through community awareness.

Administration:
Phone: (407) 847-3260
Fax: (407) 847-8121
Email: info@helpnowshelter.org
Website: www.helpnowshelter.org

Mailing Address:
P.O. Box 420370
Kissimmee, FL 34742

Contact: Tammy Douglass
Title: Executive Director
**Hotline:** (407) 847-8562  
**TDD:** (407) 846-2472  

**SHELTER:**  
Confidential Location  
Accessible by Public Transportation: Yes  
Number of Beds: 52  

**OUTREACH:**  
1000 West Emmett Street, Suite 102  
Kissimmee, FL 34741  
Phone: (407) 847-3286  
Accessible by Public Transportation: Yes  
Hours: Call For Hours  

## SERVICES

### Core Services
- 24-Hour Hotline  
- Advocacy  
- Assists with Relocation Assistance Application  
- Children’s Program  
- Community Education  
- Court/Legal Advocacy  
- Crisis Counseling and Service Management  
- Emergency Shelter  
- Information and Referral  
- Outreach  
- Primary Prevention Programming  
- Professional Training  
- Safety Planning  
- Support Groups (English/Spanish)

### Additional Services
- CPI Project  
- Economic Empowerment Project  
- Food and Clothing Assistance  
- Injunction for Protection Project  
- Pet Fostering Off-site  
- Teen Dating Violence Services  
- Transportation Assistance
Mission:
To promote safety, strength and well-being for those affected by domestic violence in Manatee County.

Administration:
Phone: (941) 747-8499
Fax: (941) 749-1796
Email: info@hopefamilyservice.org
Website: www.hopefamilyservice.org

Mailing Address:
P.O. Box 1624
Bradenton, FL 34206

Contact: Laurel A. Lynch
Title: CEO

THrift store:
HOPE Chest
1215 8th Avenue
Bradenton, FL 34205
Phone: (941) 745-2034
Accessible by Public Transportation: Yes
Hours: Call for Hours
Hotline: (941) 755-6805
TDD: (941) 755-6805

SHELTER:
Confidential Location
Accessible by Public Transportation: Yes
Number of Beds: 35

OUTREACH:
Phone: (941) 747-8499
Hours: Call for Hours and Location

SERVICES
Core Services
• 24-Hour Hotline
• Advocacy
• Assists with Relocation Assistance Application
• Children’s Program
• Community Education
• Court/Legal Advocacy
• Crisis Counseling and Service Management
• Emergency Shelter
• Information and Referral
• Outreach
• Primary Prevention Programming
• Professional Training
• Safety Planning
• Support Groups

Additional Services
• CPI Project
• Economic Empowerment Project
• Farmworker Outreach Program
• Food and Clothing Assistance
• Injunction for Protection Project
• Transportation Assistance
Mission:
Safety, empowerment, and social change for victims of domestic violence and their families.

Administration:
Phone: (904) 354-0076
Fax: (904) 354-1342
Email: hubbardhouse@hubbardhouse.org
Website: www.hubbardhouse.org

Mailing Address:
P.O. Box 4909
Jacksonville, FL 32201

Contact: Dr. Gail A. Patin
Title: CEO

THRIFT STORE:
6629 Beach Boulevard
Jacksonville, FL 32216
Phone: (904) 400-6333
Accessible by Public Transportation: Yes
Hours: 10:00 am-6:00 pm Mon.-Sat.
Hotline: (904) 354-3114
TDD: (904) 354-3958

SHELTER:
Confidential Location
Accessible by Public Transportation: Yes
Number of Beds: 116

OUTREACH:
6629 Beach Boulevard
Jacksonville, FL 32216
Phone: (904) 400-6300
TDD: (904) 400-6325
Accessible by Public Transportation: Yes
Hours: Call for Hours

SERVICES
Core Services
• 24-Hour Hotline
• Advocacy
• Assists with Relocation Assistance Application
• Children’s Program
• Community Education
• Court/Legal Advocacy
• Crisis Counseling and Service Management
• Emergency Shelter
• Information and Referral
• Outreach
• Primary Prevention Programming
• Professional Training
• Safety Planning
• Support Groups

Additional Services
• Career-Building Services
• CPI Project
• Economic Empowerment Project
• Food and Clothing Assistance
• Injunction for Protection Project
• InVEST
• Licensed Child Care
• Tutoring Programs
• Transportation Assistance
Mission:
The Lee Conlee House Domestic Violence Shelter is committed to recognizing and responding to our community’s need for comprehensive, multicultural domestic violence services. We understand that domestic violence, in its fullest scope, impacts primary victims, family members, society and future generations. With this in mind, it is our goal to stop the cycle of violence by providing crisis intervention, emergency shelter, advocacy, treatment, prevention, and education through the establishment of community partnerships.

Administration:
Phone: (386) 325-4447
Fax: (386) 328-7755
Email: shandra@leeconleehouse.org
Website: www.leeconleehouse.org

Mailing Address:
P.O. Box 2558
Palatka, FL 32178

Contact: Shandra Riffey
Title: Executive Director

THRIFT STORE:
926 Saint John’s Avenue
Palatka, FL 32177
Phone: (386) 328-7151
Donations: Call for Information
Accessible by Public Transportation: Yes
Hours: 10:00 am-6:00 pm Tues.-Sat.
Hotline: (386) 325-3141
TDD: (386) 325-3141

SHELTER:
Confidential Location
Accessible by Public Transportation: Yes
Number of Beds: 24
Transitional Housing: 2 Units / 10 Beds

OUTREACH:
Crescent City:
Phone: (386) 325-4447 for Appointments
After Hours Appointments Available

Interlachen:
Phone: (386) 325-4447 for Appointments
After Hours Appointments Available

Courthouse:
Phone: (386) 325-4447 for Appointments
After Hours Appointments Available

Palatka:
Phone: (386) 325-4447 for Appointments
After Hours Appointments Available

SERVICES
Core Services
• 24-Hour Hotline
• Advocacy
• Assists with Relocation Assistance Application
• Children’s Program
• Community Education
• Court/Legal Advocacy
• Crisis Counseling and Service Management
• Emergency Shelter
• Information and Referral
• Outreach
• Primary Prevention Programming
• Professional Training
• Safety Planning
• Support Groups

Additional Services
• CPI Project
• Economic Empowerment Program
• Food and Clothing Assistance
• Teen Dating Violence Services
• Transportation Assistance (Limited)
Mission:
To empower, support and provide services to survivors of domestic violence and sexual assault.

Administration:
Phone: (863) 763-2893
Fax: (863) 763-6712
Email: info@marthashouse.org
Website: www.marthashouse.org

Mailing Address:
P.O. Box 727
Okeechobee, FL 34973

Contact: Jonathan Bean
Title: Executive Director
Hotline: (863) 763-0202
TDD: (863) 763-0202

SHELTER:
Confidential Location
Accessible by Public Transportation: No
Number of Beds: 24

OUTREACH:
4134 US Hwy 441 N
Okeechobee, FL 34972
Phone: (863) 763-2893

SERVICES
Core Services
• 24-Hour Hotline
• Advocacy
• Assists with Relocation Assistance Application
• Children’s Program
• Community Education
• Court/Legal Advocacy
• Crisis Counseling and Service Management
• Emergency Shelter
• Information and Referral
• Outreach
• Primary Prevention Programming
• Professional Training
• Safety Planning
• Support Groups

Additional Services
• CPI Project
• Economic Empowerment Project
• Injunction for Protection Project
• Food and Clothing Assistance
• Latino Outreach
• Teen Dating Violence Services
• Therapeutic Counseling
• Transportation Assistance
Also Known As: Safespace North and South

Mission:
The purpose of the Advocates for Victims Program is to provide survivors of domestic violence a safe living environment with supportive services and access to other community resources. The Program’s mission is to promote and encourage residents to become self-confident, self-reliant, and self-sufficient as they take steps in their journey towards independent living. Survivors will be provided linkages to an array of services that will empower them to make healthy choices about their physical, social, emotional and economical well being in an environment free from emotional and physical abuse.

Administration:
Phone: (305) 285-5904
Fax: (305) 250-9161
Email: mesai@miamidade.gov
Website: www.safespacefoundation.org

Mailing Address:
2400 South Dixie Highway
Miami, FL 33133

Contact: Ivon Mesa
Title: Executive Director

THRIFT STORE:
SafeSpace Foundation
17368 South Dixie Highway
Miami, FL 33238
Phone: (305) 253-5743
Accessible by Public Transportation: Yes
Hours: Call for Hours
Hotline: (305) 758-2546
TDD: (305) 751-3752

SHELTER:
North:
Confidential Location
Accessible by Public Transportation: No
Number of Beds: 62
Transitional Housing: 24 Units / 81 Beds

South:
Confidential Location
Accessible by Public Transportation: No
Number of Beds: 51
Transitional Housing: 55 Units / 250 Beds
Hotline: (305) 245-5011
TDD: (305) 242-7663

OUTREACH:
Hours: Call the Hotline for Hours and Location

SERVICES
Core Services
• 24-Hour Hotline
• Advocacy
• Assists with Relocation Assistance Application
• Children’s Program
• Community Education
• Court/Legal Advocacy
• Crisis Counseling and Service Management
• Emergency Shelter
• Information and Referral
• Outreach
• Primary Prevention Programming
• Professional Training
• Safety Planning
• Support Groups (English/Spanish)

Additional Services
• Economic Empowerment Project
• Food and Clothing Assistance
• Injunction for Protection Project
• Transitional Housing
• Transportation Assistance
Mission:
Micah’s Place mission is to provide prevention and intervention services to victims of domestic violence, and to provide education within our community to effect change in behavior and attitudes relating to domestic violence.

Administration:
Phone: (904) 491-6364
Fax: (904) 491-6362
Email: hjones@micahsplace.org
Website: www.micahsplace.org

Mailing Address:
P.O. Box 16287
Fernandina Beach, FL 32035

Contact: Heather Jones
Title: Executive Director

THRIFT STORE:
Purple Dove
474311 State Road 200
Fernandina Beach, FL
Phone: (904) 261-5227
Accessible by Public Transportation: No
Hours: Call for Hours
SHELTER:
Confidential Location
Accessible by Public Transportation: No
Number of Beds: 20

OUTREACH:
Phone: (904) 548-7312
Hours: Call for Hours and Location

SERVICES
Core Services
• 24-Hour Hotline
• Advocacy
• Assists with Relocation Assistance Application
• Children’s Program
• Community Education
• Court/Legal Advocacy
• Crisis Counseling and Service Management
• Emergency Shelter
• Information and Referral
• Outreach
• Primary Prevention Programming
• Professional Training
• Safety Planning
• Support Groups

Additional Services
• CPI Project
• Economic Empowerment Project
• Food and Clothing Assistance
• Injunction for Protection Project
• Pet Kennel On-site
• Teen Dating Violence Services
• Transportation Assistance
Also Known As: Creative Services

Mission:
Creative Services, Inc. aids, comforts, and empowers victims of Domestic Violence and Sexual Assault.

Administration:
Phone: (352) 351-4009
Fax: (352) 351-9455
Email: csi.inc@embarqmail.com
Website: www.ocaladvshelter.org

Mailing Address:
P.O. Box 2193
Ocala, FL 34478

Contact: Dr. Judy K. Wilson
Title: CEO
Hotline: (352) 622-8495
TDD: (352) 622-8495

SHELTER:
Confidential Location
Accessible by Public Transportation: Yes
Number of Beds: 58

OUTREACH:
Hours: Call the Hotline for Hours and Location

SERVICES
Core Services
• 24-Hour Hotline
• Advocacy
• Assists with Relocation Assistance Application
• Children’s Program
• Community Education
• Court/Legal Advocacy
• Crisis Counseling and Service Management
• Emergency Shelter
• Information and Referral
• Outreach
• Primary Prevention Programming
• Professional Training
• Safety Planning
• Support Groups (English/Spanish)

Additional Services
• Certified Rape Crisis Center
• CPI Project
• DV Emergency Response Team
• Injunction for Protection Project
• Food and Clothing Assistance
• Pet Fostering Off-site
• Teen Dating Violence Services
• Transportation Assistance
Also Known As: Peace River

Mission:
The mission of Peace River Center’s Victim Services Program is to reduce the incidence of sexual violence and domestic/family violence, as well as promote safety and a higher quality of life through shelter services, supportive programming, counseling, advocacy, education and outreach within the Tri-County area.

Administration:
Phone: (863) 413-2708
Fax: (863) 413-3079
Email: lparker@peacerivercenter.org
Website: www.peacerivercenter.org

Mailing Address:
1860 South Crystal Lake Drive
Lakeland, FL 33801

Contact: Linda L. Parker, PhD
Title: Director of Victim Services

THRIFT STORE:
4419 South Florida Avenue, Suite 5
Lakeland, FL 33813
Phone: (863) 647-4224
Accessible by Public Transportation: No
Hours: 10:00 am-6:00 pm Mon.-Fri.
       10:00 am-4:00 pm Sat.
Hotline: (863) 413-2700
TDD: (863) 413-2700

SHELTER:
Polk County:
Confidential Location
Accessible by Public Transportation: Yes
Number of Beds: 30

Highland/Hardee:
Confidential Location
Accessible by Public Transportation: No
Number of Beds: 17
Hotline: (863) 386-1167

OUTREACH:
1860 South Crystal Lake Drive
Lakeland, FL 33801
Phone: (863) 534-4350
Accessible by Public Transportation: Yes
Hours: Call for Hours
Sexual Assault Crisis Line: (863) 413-2707
Toll Free: 1-877-688-5077

SERVICES
Core Services
• 24-Hour Hotline
• Advocacy
• Assists with Relocation Assistance Application
• Children’s Program
• Community Education
• Court/Legal Advocacy
• Crisis Counseling and Service Management
• Emergency Shelter
• Information and Referral
• Outreach
• Primary Prevention Programming
• Professional Training
• Safety Planning
• Support Groups (English/Spanish)

Additional Services
• Certified Rape Crisis Center
• CPI Project
• Economic Empowerment Program
• Food and Clothing Assistance
• InVEST
• Pet Fostering Off-site
• Pet Kennel On-site
• Rural Outreach
• Teen Dating Violence Services
• Transportation Assistance
Also Known As: Peaceful Paths

Mission:
Peaceful Paths exists to save lives and create change.

Administration:
Phone: (352) 377-5690
Fax: (352) 378-9033
Email: generalinfo@peacefulpaths.org
Website: www.peacefulpaths.org

Mailing Address:
2100 NW 53rd Avenue
Gainesville, FL 32653

Contact: Dr. Theresa Beachy
Title: Executive Director
Hotline: (352) 377-8255
TDD: (352) 377-8255

SHELTER:
Confidential Location
Accessible by Public Transportation: Yes
Number of Beds: 40
Extended Shelter: 6 Units / 32 Beds

OUTREACH:
2100 Northwest 53rd Avenue, Suite A
Gainesville, FL 32653
Phone: (352) 377-5690
Accessible by Public Transportation: Yes
Hours: 9:00 am-5:00 pm Mon.-Fri.

SERVICES
Core Services
• 24-Hour Hotline
• Advocacy
• Assists with Relocation Assistance Application
• Children’s Program
• Community Education
• Court/Legal Advocacy
• Crisis Counseling and Service Management
• Emergency Shelter
• Extended Shelter
• Information and Referral
• Outreach
• Primary Prevention Programming
• Professional Training
• Rapid Re-housing
• Safety Planning
• Support Groups

Additional Services
• CPI Project
• Economic Empowerment Program
• Extended Shelter
• Food and Clothing Assistance
• Housing Advocacy
• Injunction for Protection Project
• InVEST
• Limited Pet Kennel On-site
• Pet Fostering Off-site
• Rural Outreach
• Teen Dating Violence Services
• Transportation Assistance
Mission:
The Mission of Quigley House is to provide advocacy and empowerment to victims of domestic violence and sexual assault while providing community education to heighten awareness.

Administration:
Phone: (904) 284-0340
Fax: (904) 284-5407
Email: ppayne@quigleyhouse.org
Website: www.quigleyhouse.org

Mailing Address:
P.O. Box 142
Orange Park, FL 32067

Contact: Peggy J. Payne
Title: CEO

THRIFT STORE:
1017 Blanding Boulevard
Orange Park, FL 32063
Phone: (904) 406-0885
Fax: (904) 406-0886
Accessible by Public Transportation: No
Hours: 10:00 am-6:00 pm Tue.-Sat.
Hotline: (904) 284-0061
TDD: (904) 284-0424

SHELTER:
Confidential Location
Accessible by Public Transportation: No
Number of Beds: 46

OUTREACH:
Hours: Call the Hotline for Hours and Location

SERVICES
Core Services
• 24-Hour Hotline
• Advocacy
• Assists with Relocation Assistance Application
• Children’s Program
• Community Education
• Court/Legal Advocacy
• Crisis Counseling and Service Management
• Emergency Shelter
• Information and Referral
• Outreach
• Primary Prevention Programming
• Professional Training
• Safety Planning
• Support Groups

Additional Services
• Certified Rape Crisis Center
• CPI Project
• Economic Empowerment Project
• Forensic Medical Exam
• Injunction for Protection Project
• Pet Kennel On-site
• Teen Dating Violence Services
• Transportation Assistance
Mission:
The mission of Refuge House is to provide direct services to victims of domestic violence and sexual assault, and to their children and families, as well as to eliminate such violence through community education and public advocacy.

Administration:
Phone: (850) 922-6062
Fax: (850) 413-0395
Email: mbaldwin@refugehouse.com
Website: www.refugehouse.com

Mailing Address:
P.O. Box 20910
Tallahassee, FL 32316-0910

Contact: Meg Baldwin
Title: Executive Director
Hotline: (850) 681-2111
TDD: (850) 386-6036

SHELTER:
Leon County:
Confidential Location
Accessible by Public Transportation: Yes
Number of Beds: 35
Transitional Housing: 15 Units / 45 Beds

Taylor/Madison County:
Confidential Location
Accessible by Public Transportation: No
Number of Beds: 21
Hotline: (850) 584-8808

OUTREACH:
Hours: Call the Hotline for Hours and Location

SERVICES
Core Services
• 24-Hour Hotline
• Advocacy
• Assists with Relocation Assistance Application
• Children’s Program
• Community Education
• Court/Legal Advocacy
• Crisis Counseling and Service Management
• Emergency Shelter
• Information and Referral
• Outreach
• Primary Prevention Programming
• Professional Training
• Safety Planning
• Support Groups (English/Spanish)

Additional Services
• Certified Rape Crisis Center
• CPI Project
• Food and Clothing Assistance
• Medical Clinic
• Pet Fostering Off-site
• Transitional Housing
• Transportation Assistance
Safe Place and Rape Crisis Center

Also Known As: SPARCC

Mission:
SPARCC’s mission is to stop domestic and sexual violence in our communities.

Administration:
Phone: (941) 365-0208
Fax: (941) 365-4919
Email: sparccinfo@sparcc.net
Website: www.sparcc.net

Mailing Address:
2139 Main Street
Sarasota, FL 34237

Contact: Jessica Hays
Title: President and CEO

THRIFT STORE:
The Treasure Chest
1426 Fruitville Road
Sarasota, FL 34236
Phone: (941) 953-7800
Accessible by Public Transportation: Yes
Hours: 10:00 am-5:00 pm Mon.-Sat.
Hotline: (941) 365-1976
TDD: (941) 365-1976

SHELTER:
Confidential Location
Accessible by Public Transportation: Yes
Number of Beds: 32
Toll-free Hotline: 1-877-365-1976

OUTREACH:
Sarasota:
2139 Main Street
Sarasota, FL 34237
Accessible by Public Transportation: Yes
Hours: 8:30 am-5:00 pm Mon.-Fri.

Arcadia:
4 West Oak Street
Arcadia, FL 34266
Phone: (863) 494-4948
Accessible by Public Transportation: Yes
Hours: 8:30 am-5:00 pm Mon.-Fri.

North Port:
6919 Outreach Way, B103
North Port, FL 34287
Phone: (941) 429-3720
Fax: (941) 429-3785
Accessible by Public Transportation: Yes
Hours: 8:30 am-5:00 pm Mon.-Fri.

Venice:
1531 Tamiami Trail South, 702 A
Venice, FL 34285
Phone: (941) 492-3752
Accessible by Public Transportation: Yes
Hours: 8:30 am-5:00 pm Mon.-Fri.

SERVICES

Core Services
• 24-Hour Hotline
• Advocacy
• Assists with Relocation Assistance Application
• Children’s Program
• Community Education
• Court/Legal Advocacy
• Crisis Counseling and Service Management
• Emergency Shelter
• Information and Referral
• Outreach
• Primary Prevention Programming
• Professional Training
• Safety Planning
• Support Groups (English/Spanish)

Additional Services
• Certified Rape Crisis Center
• CPI Project
• Clothing Assistance
• DV Emergency Response Team
• Economic Empowerment Program
• Injunction for Protection Project
• InVEST
• Pet Kennel On-Site
• Teen Dating Violence Services
Also Known As: SafeHouse of Seminole

**Mission:**
SafeHouse is dedicated to ending the cycle of domestic violence in Seminole County, Florida.

**Vision:**
Every Relationship – Violence Free.

**Administration:**
Phone: (407) 302-5220  
Fax: (407) 302-1080  
Email: jgold@safehousefl.com  
Website: www.safehousefl.com  
www.leavethehurtbehind.com

Mailing Address:
P.O. Box 471279  
Lake Monroe, FL 32747

Contact: Jeanne Gold  
Title: CEO
Hotline: (407) 330-3933
TDD: (407) 330-3933

SHELTER:
Confidential Location
Accessible by Public Transportation: Yes
Number of Beds: 48 / 4 Cribs
Transitional Housing: 9 Units / 36 Beds
Hotline: (407) 330-3933

OUTREACH:
Hours: Call the Hotline for Hours and Location

SERVICES
Core Services
- 24-Hour Hotline
- Advocacy
- Assists with Relocation Assistance Application
- Children’s Program
- Community Education
- Court/Legal Advocacy
- Crisis Counseling and Service Management
- Emergency Shelter
- Information and Referral
- Outreach
- Primary Prevention Programming
- Professional Training
- Safety Planning
- Support Groups (English/Spanish)

Additional Services
- CPI Project
- Economic Empowerment Program
- Food and Clothing Assistance
- Injunction for Protection Attorneys
- InVEST
- Pet Fostering Off-site
- Supervised Visitation Program
- Transitional Housing
- Transportation Assistance
- Tutoring Programs
Mission:
SafeSpace offers victims of domestic violence safety, support and education while empowering positive self-direction of life. We are dedicated to the prevention of domestic violence through social change.

Administration:
Phone: (772) 223-2399
Fax: (772) 223-5842
Email: jborowicz@safespacefl.org
Website: www.safespacefl.org

Mailing Address:
612 Southeast Dixie Highway
Stuart, FL 34994

Contact: Jill Borowicz
Title: Executive Director

THRIFT STORE:
SafeSpace Thrift Shop
10011 S. US Highway 1
Port St. Lucie, FL 34952
Phone: (772) 287-7505
Accessible by Public Transportation: No
Hours: 10:00 am-5:00 pm Mon.-Fri.
10:00 am-4:00 pm Sat.
Hotline: (772) 288-7023
TDD: (772) 288-7023

SHELTER:
Confidential Location
Accessible by Public Transportation: Yes
Number of Beds: 60
Permanent Living: 12 Beds

OUTREACH:
Saint Lucie County:
Phone: (772) 464-4555
(Saint Lucie Hotline)
Hours: Call for Hours and Location

Indian River County:
Phone: (772) 569-7233
(Indian River Hotline)
Hours: Call for Hours and Location

SERVICES
Core Services
• 24-Hour Hotline
• Advocacy
• Assists with Relocation Assistance Application
• Children’s Program
• Community Education
• Court/Legal Advocacy
• Crisis Counseling and Service Management
• Emergency Shelter
• Information and Referral
• Outreach
• Primary Prevention Programming
• Professional Training
• Safety Planning
• Support Groups (English/ Spanish)

Additional Services
• CPI Project
• Economic Empowerment Project
• Food and Clothing Assistance
• Injunction for Protection Project
• InVEST
• Permanent Living Program (Single Women)
• Pet Fostering Off-site
• Teen Dating Violence Services
• Transportation Assistance
Safety Shelter of Saint Johns County

Also Known As: Betty Griffin Center

Mission:
To offer protection and quality services for victims of Domestic Violence and their minor children and/or victims of Sexual Assault and their families of Saint Johns County, FL, through operation of a shelter offering assistance, counseling, and transitional support. To educate the community about services provided and raise awareness of the problems of Domestic Violence and Sexual Assault in order to break cycles of abuse.

Administration:
Phone: (904) 808-8544
Fax: (904) 808-8338
Email: nicolep@bettygriffincenter.org
Website: www.bettygriffincenter.org

Mailing Address:
2450 Old Moultrie Road, Suite 202
Saint Augustine, FL 32086

Contact: Joyce Mahr
Title: Chief Executive Officer

THRIFT STORE:
Betty Griffin Center Thrift Shoppé
1962 A1A South
Saint Augustine, FL 32080
Phone: (904) 471-4716
Donations: Call for Large Donations.
Accessible by Public Transportation: No
Hours: 9:00 am-6:00 pm Mon.-Sat.

Julington Creek Thrift Shoppe
445 State Road 13
Saint Augustine, FL 32095
Phone: (904) 230-5435
Accessible by Public Transportation: No
Hours: 9:00 am-6:00 pm Mon.-Sat.
12:00 pm-5:00 pm Sun.
SHELTER:
Confidential Location
Accessible by Public Transportation: No
Number of Beds: 54
Transitional Housing: 6 Units / 15 Beds

OUTREACH:
Hours: 8:30 am-5:00 pm Mon.-Thu.
8:00 am-4:00 pm Fri.

SERVICES
Core Services
• 24-Hour Hotline
• Advocacy
• Assists with Relocation Assistance Application
• Children’s Program
• Community Education
• Court/Legal Advocacy
• Crisis Counseling and Service Management
• Emergency Shelter
• Information and Referral
• Outreach
• Primary Prevention Programming
• Professional Training
• Safety Planning
• Support Groups

Additional Services
• Certified Rape Crisis Center
• CPI Project
• Economic Empowerment Project
• Food and Clothing Assistance
• Injunction for Protection Project
• Health and Wellness Services
• Pet Fostering Off-site
• Transitional Housing
• Transportation Assistance
The Salvation Army Brevard County Domestic Violence Program

Also Known As: Salvation Army Brevard

**Mission:**
We exist to provide a safe and empowering environment for victims and survivors of domestic violence and sexual assault to escape abuse. Through advocacy, community education, and emotional support, we seek to create a society that practices equality so that every woman, child and man are free from oppression.

**Administration:**
Phone: (321) 631-2766
Fax: (321) 631-7914
Email: cindy.mitchell@uss.salvationarmy.org
Website: www.salvationarmyflorida.org/ncbrevard

Mailing Address:
P.O. Box 940
Cocoa, FL 32923

Contact: Cindy Mitchell
Title: Executive Director
Hotline: (321) 631-2764
TDD: (321) 631-2764

SHELTER:
Confidential Location
Accessible by Public Transportation: Yes
Number of Beds: 20

OUTREACH:
Hours: Call the Hotline for Hours and Location

SERVICES
Core Services
• 24-Hour Hotline
• Advocacy
• Assists with Relocation Assistance Application
• Children’s Program
• Community Education
• Court/Legal Advocacy
• Crisis Counseling and Service Management
• Emergency Shelter
• Information and Referral
• Outreach
• Primary Prevention Programming
• Professional Training
• Safety Planning
• Support Groups

Additional Services
• CPI Project
• Food and Clothing Assistance
• Transportation Assistance
The Salvation Army of Panama City
Domestic Violence Program

Also Known As: Salvation Army Panama City

Mission:
To bring about social change through advocacy, community education and awareness, professional training, crisis intervention and prevention services, community outreach services and support for victims and survivors of domestic violence and sexual assault and their children/families. To provide a safe and supportive environment for those in crisis. To halt the perpetuation of domestic violence and sexual assault.

Administration:
Phone: (850) 769-7989
Fax: (850) 769-5346
Email: Kimberly.Garbett@uss.salvationarmy.org
Website: www.salvationarmyflorida.org/panamacity

Mailing Address:
P.O. Box 540
Panama City, FL 32402

Contact: Kimberly Garbett
Title: Executive Director

THRIFT STORE:
1824 West 15th Street
Panama City, FL 32401
Phone: (850) 769-8008
Accessible by Public Transportation: Yes
Hours: Call for Hours
Hotline: (800) 252-2597
TDD: (850) 763-0706

SHELTER:
Confidential Location
Accessible by Public Transportation: Yes
Number of Beds: 21

OUTREACH:
Bay County:
Phone: (850) 769-7989
Hours: Call for Hours and Location

Gulf/Calhoun County:
Phone: (850) 229-2901
Hours: Call for Hours and Location

Holmes/Jackson/Washington County:
Phone: (850) 415-5999
Hours: Call for Hours and Location

SERVICES
Core Services
• 24-Hour Hotline
• Advocacy
• Assists with Relocation Assistance Application
• Children’s Program
• Community Education
• Court/Legal Advocacy
• Crisis Counseling and Service Management
• Emergency Shelter
• Information and Referral
• Outreach
• Primary Prevention Programming
• Professional Training
• Safety Planning
• Support Groups

Additional Services
• CPI Project
• InVEST
• Food and Clothing Assistance
The Salvation Army Domestic Violence Program of West Pasco

Also Known As: Salvation Army West Pasco

**Mission:**
The mission of this agency is to provide cost free, comprehensive services to victims of abuse and domestic violence, and to educate others about domestic violence in order to promote prevention. This includes a safe residential facility and crisis hotline, available at all times, to all people.

**Administration:**
Phone: (727) 856-6498
Fax: (727) 857-1907
Website: www.salvationarmyflorida.org/westpasco

Mailing Address:
P.O. Box 5517
Hudson, FL 34674

Contact: Isabel Collazo
Title: Executive Director
Hotline: (727) 856-5797
TDD: (727) 364-6132

SHELTER:
Confidential Location
Accessible by Public Transportation: No
Number of Beds: 32

OUTREACH:
Phone: (727) 856-6498
Hours: Call for Hours and Location

SERVICES
Core Services
• 24-Hour Hotline
• Advocacy
• Assists with Relocation Assistance Application
• Children’s Program
• Community Education
• Court/Legal Advocacy
• Crisis Counseling and Service Management
• Emergency Shelter
• Information and Referral
• Outreach
• Primary Prevention Programming
• Professional Training
• Safety Planning
• Support Groups

Additional Services
• Food and Clothing Assistance
• Pet Kennel On-site
• Transportation Assistance (Limited)
Serene Harbor

**Mission:**
Our mission is to be a leading advocate for reducing the incidence of domestic violence in Brevard County through intervention, prevention, social change, information, enlightenment, education and engagement of our community.

**Administration:**
Phone: (321) 953-5389  
Fax: (321) 953-5390  
Email: mrkbd2@msn.com  
Website: www.sereneharbor.org

Mailing Address:  
P.O. Box 100039  
Palm Bay, FL 32910

Contact: Melody R. Keeth  
Title: President/CEO
Hotline: (321) 726-8282
TDD: (321) 726-8282

SHELTER:
Confidential Location
Accessible by Public Transportation: No
Number of Beds: 20

OUTREACH:
Hours: Call the Hotline for Hours and Location

SERVICES
Core Services
• 24-Hour Hotline
• Advocacy
• Assists with Relocation Assistance Application
• Children’s Program
• Community Education
• Court/Legal Advocacy
• Crisis Counseling and Service Management
• Emergency Shelter
• Information and Referral
• Outreach
• Primary Prevention Programming
• Professional Training
• Safety Planning
• Support Groups

Additional Services
• CPI Project
• Food and Clothing Assistance
• Injunction for Protection Project
• Pet Kennel On-site
• Transportation Assistance
Also Known As: The Shelter

**Mission:**
Leading and collaborating with the community to Prevent, Protect and Prevail over domestic violence and human trafficking through advocacy, empowerment and social change.

**Administration:**
Phone: (239) 775-3862
Fax: (239) 775-3061
Email: info@naplesshelter.org
Website: www.naplesshelter.org

Mailing Address:
P.O. Box 10102
Naples, FL 34101

Contact: Linda Oberhaus
Title: Executive Director

**THRIFT STORE:**
968 2nd Avenue North
Naples, FL 34101
Phone: (239) 434-7115
Accessible by Public Transportation: Yes
Hours: Call for Hours
Hotline: (239) 775-1101
TDD: (239) 775-4265

SHELTER:
Confidential Location
Accessible by Public Transportation: Yes
Number of Beds: 60
Transitional Housing: 7 Units / 21 Beds

OUTREACH:
P.O. Box 10102
Naples, FL 34101
Phone: (239) 775-3862
Accessible by Public Transportation: Yes
Hours: 8:00 am-8:00 pm Mon.-Thu.
8:00 am-6:00 pm Fri.

SERVICES

Core Services
• 24-Hour Hotline
• Advocacy
• Assists with Relocation Assistance Application
• Children’s Program
• Community Education
• Court/Legal Advocacy
• Crisis Counseling and Service Management
• Emergency Shelter
• Information and Referral
• Outreach
• Primary Prevention Programming
• Professional Training
• Safety Planning
• Support Groups (English/Spanish/Creole)

Additional Services
• Child Care On-site
• CPI Project
• DV Emergency Response Team
• Economic Empowerment Program
• Elder Abuse Services
• Food and Clothes Assistance
• Healing Arts
• IFP Project Attorney
• Immigration
• InVEST
• Pet Kennel
• Rural and Haitian Outreach Initiative
• Teen Dating Violence Services
• Transitional Housing
• Transportation Assistance
• Women of Means services
Shelter House

Mission:
Supporting victims of domestic and sexual violence by providing shelter, intervention and primary prevention programs to the community through education, awareness and advocating for social change.

Administration:
Phone: (850) 243-1201
Fax: (850) 243-6756
Email: info@shelterhousenwfl.org
Website: www.shelterhousenwfl.org

Mailing Address:
P.O. Box 220
Fort Walton Beach, FL 32549

Contact: Rosalyn Iovieno
Title: Executive Director
Hotline: (800) 44-Abuse (442-2873)
TDD: (850) 863-4777

SHELTER:
Confidential Location
Accessible by Public Transportation: No
Number of Beds: 32
Transitional Housing: 7 Units / 21 Beds

OUTREACH:
Okaloosa:
16 Ferry Road Southeast
Fort Walton Beach, FL 32548
Accessible by Public Transportation: No
Hours: 8:00 am-5:00 pm Mon.-Fri.

Okaloosa North:
290 Martin Luther King Boulevard
Crestview, FL 32536
Phone: (850) 683-0845
Accessible by Public Transportation: No
Hours: Call for Hours

Walton County/DeFuniak Springs:
171 State Highway 83 N, Suite 101
Defuniak Springs, FL 32433
Phone: (850) 240-4955
Accessible by Public Transportation: No
Hours: Call for Hours

SERVICES
Core Services
• 24-Hour Hotline
• Advocacy
• Assists with Relocation Assistance Application
• Children’s Program
• Community Education
• Court/Legal Advocacy
• Crisis Counseling and Service Management
• Emergency Shelter
• Information and Referral
• Outreach
• Primary Prevention Programming
• Professional Training
• Safety Planning
• Support Groups (English/Spanish)

Additional Services
• CPI Project
• Domestic Violence and Mental Health Support Program
• Economic Empowerment Program
• Food and Clothing Assistance
• Sexual Violence Services
• Teen Dating Violence Services
• Transitional Housing
• Transportation Assistance (Limited)
The Spring of Tampa Bay

Also Known As: The Spring

Mission:
The mission of The Spring of Tampa Bay is to prevent domestic violence, protect victims and promote change in lives, families, and communities.

Administration:
Phone: (813) 247-5433
Fax: (813) 247-2930
Email: info@thespring.org
Website: www.thespring.org

Mailing Address:
P.O. Box 5147
Tampa, FL 33675

Contact: Mindy Murphy
Title: President and CEO

THRIFT STORE:

Simply Spring  
209 North Willow Avenue  
Tampa, FL 33606  
Phone: (813) 247-5433 (Ext. 202)  
Accessible by Public Transportation: Yes  
Shopping Hours: 10:00 am-4:00 pm Tues.-Sat.  
Donation Drop Off: 9:00 am-4:00 pm Tues.-Sat.

The Spring Boutique  
3418 West Swann Avenue  
Tampa, FL 33609  
Phone: (813) 872-6666  
Accessible by Public Transportation: Yes  
Hours: 10:00 am-4:00 pm Tues.-Sat.
SHELTER:
Confidential Location
Accessible by Public Transportation: Yes
Number of Beds: 128
Transitional Housing: 12 Units / 48 Beds

OUTREACH:
Hours: Call the Hotline for Hours and Location

SERVICES
Core Services
- 24-Hour Hotline
- Advocacy
- Assists with Relocation Assistance Application
- Children’s Program
- Community Education
- Court/Legal Advocacy
- Crisis Counseling and Service Management
- Emergency Shelter
- Information and Referral
- Outreach
- Primary Prevention Programming
- Professional Training
- Safety Planning
- Support Groups (English/Spanish)

Additional Services
- CPI Project
- Economic Empowerment Project
- Food and Clothing Assistance
- Health and Wellness Services
- Injunction for Protection Attorneys
- InVEST
- Pet Fostering Off-site
- Teen Dating Violence Services
- Transitional Housing
- Transportation Assistance
Also Known As: Sunrise of Pasco

Mission:
Sunrise is a catalyst for change that empowers residents of Pasco County to save lives, educates the community and changes lives through domestic and sexual violence intervention and prevention services. We will provide opportunities for growth and enrichment to our dedicated employees and our community in which we operate, while sustaining a financially strong agency. In everything we do, we will act with respect, fairness and integrity.

Administration:
Phone: (352) 521-3358
Fax: (352) 521-3099
Email: Ksinn@sunrisepasco.org
Website: www.sunrisepasco.org

Mailing Address:
P.O. Box 928
Dade City, FL 33526

Contact: Kelly Sinn
Title: CEO

THRIFT STORE:
Solutions Thrift Store
35535 State Road 52
Dade City, FL 33525
Phone: (352) 521-3000
Accessible by Public Transportation: No
Hours: Call for Hours
Hotline: (352) 521-3120
TDD: (352) 521-3120

SHELTER:
Confidential Location
Accessible by Public Transportation: Yes
Number of Beds: 40

OUTREACH:
12720 Smith Road
Dade City, FL 33525
Phone: (352) 567-1681
Accessible by Public Transportation: No
Hours: Call for Hours

SERVICES
Core Services
• 24-Hour Hotline
• Advocacy
• Assists with Relocation Assistance Application
• Children’s Program
• Community Education
• Court/Legal Advocacy
• Crisis Counseling and Service Management
• Emergency Shelter
• Information and Referral
• Outreach
• Primary Prevention Programming
• Professional Training
• Safety Planning
• Support Groups (English/Spanish)

Additional Services
• Certified Rape Crisis Center
• CPI Project
• Economic Empowerment Project
• Food and Clothing Assistance
• Injunction for Protection Project
• InVEST
• Rural and Farmworker Outreach Program
• Transportation Assistance
Also Known As: The Lodge

**Mission:**
Victim Response will serve as a catalyst of social change to transform our community and champion the human rights of survivors of gender violence and their dependents. This mission will be accomplished by our continued efforts to create, develop and support a comprehensive shelter system which promotes safety and independence. Through the efforts of advocacy, education, leadership, and prevention, we will promote healthy relationships.

**Administration:**
Phone: (305) 693-1170  
Fax: (305) 693-2831  
Email: info@thelodgemiami.org  
Website: www.thelodgemiami.org  

Mailing Address:  
P.O. Box 470728  
Miami, FL 33247

Contact: Angela Diaz-Vidailet  
Title: Executive Director
Hotline: (305) 693-0232
TDD: (305) 693-0772

SHELTER:
Confidential Location
Accessible by Public Transportation: Yes
Number of Beds: 49

OUTREACH:
Hours: Call the Hotline for Hours and Location

SERVICES
Core Services
• 24-Hour Hotline
• Advocacy
• Assists with Relocation Assistance Application
• Children’s Program
• Community Education
• Court/Legal Advocacy
• Crisis Counseling and Service Management
• Emergency Shelter
• Information and Referral
• Outreach
• Primary Prevention Programming
• Professional Training
• Safety Planning
• Support Groups (English/Spanish)

Additional Services
• CPI Project
• Economic Empowerment Project
• Food and Clothing Assistance
• Injunction for Protection Project
• Pet Fostering Off-site
• Rental Assistance Program
• Transportation Assistance
Vivid Visions

Mission:
The mission of Vivid Visions is to provide a temporary safe place for victims and survivors of domestic violence. The agency provides emergency shelter and emotional support, as well as a diversified continuum of services focused on safety, empowerment, and self-sufficiency. Through community partnerships, Vivid Visions raises awareness, provides services, and educates community members about domestic violence. Vivid Visions is committed to ending violence.

Administration:
Phone: (386) 364-5957
Fax: (386) 364-1732
Email: vividv@windstream.net
Website: www.vividvisionsinc.org

Mailing Address:
P.O. Box 882
Live Oak, FL 32064

Contact: Kathy White
Title: Executive Director
Hotline: (386) 364-2100  
TDD: (386) 364-2100

SHELTER:  
Confidential Location  
Accessible by Public Transportation: No  
Number of Beds: 15

OUTREACH:  
100 Court Street SE, Suite 224  
Live Oak, FL 32064  
Phone: (386) 364-5957  
Accessible by Public Transportation: No  
Hours: 8:30 am-4:30 pm Mon.-Fri.

SERVICES
Core Services
• 24-Hour Hotline  
• Advocacy  
• Assists with Relocation  
• Assistance Application  
• Children’s Program  
• Community Education  
• Court/Legal Advocacy  
• Crisis Counseling and Service Management  
• Emergency Shelter  
• Information and Referral  
• Outreach  
• Primary Prevention Programming  
• Professional Training  
• Safety Planning  
• Support Groups

Additional Services
• CPI Project
Women In Distress of Broward County

Also Known As: WID

Mission:
To stop domestic violence abuse for everyone through intervention, education and advocacy. We strive to accomplish this mission by offering services that include 24-hour crisis intervention through our hotline and emergency shelter, counseling and support for victims and their children at various locations throughout Broward County, as well as education and professional trainings on domestic violence and related topics.

Administration:
Phone: (954) 760-9800
Fax: (954) 832-9487
Email: widinfo@womenindistress.org
Website: www.womenindistress.org

Mailing Address:
P.O. Box 50187
Lighthouse Point, FL 33074

Contact: Mary Riedel
Title: President and CEO

THRIFT STORE:
WID Bloomingsales
1372 North State Road 7
Margate, FL 33063
Phone: (954) 975-7425
Accessible by Public Transportation: Yes
Hours: 10:00 am-6:00 pm Tue.-Sat.
Hotline: (954) 761-1133
TDD: (954) 527-5385

SHELTER:
Confidential Location
Accessible by Public Transportation: Yes
Number of Beds: 132

OUTREACH:
4700 Northwest 3rd Avenue
Deerfield Beach, FL 33064
Phone: (954) 760-9800
Accessible by Public Transportation: Yes
Hours: Call for Hours

SERVICES
Core Services
• 24-Hour Hotline
• Advocacy
• Assists with Relocation Assistance Application
• Children’s Program
• Community Education
• Court/Legal Advocacy
• Crisis Counseling and Service Management
• Emergency Shelter
• Information and Referral
• Outreach
• Primary Prevention Programming
• Professional Training
• Safety Planning
• Support Groups (English/Spanish)

Additional Services
• CPI Project
• Dental Program
• Economic Empowerment Project
• Food and Clothing Assistance
• Injunction for Protection Project
• InVEST
• Teen Dating Violence Services
• Transportation Assistance
Also Known As: Harmony House

Mission:
Harmony House’s mission is to assist victims of domestic violence by providing safe shelter and supportive services without regard to race, religion, color, national origin, gender, age, immigration status, mental or physical disability, sexual orientation, citizenship, marital status, gender identity or expression, language spoken, or any other protected class to ensure all participants have access to program services that are safe, inclusive, meaningful, and nonstigmatizing by design and in operations. Our mission shall be accomplished through empowerment, education, supportive services, advocacy, and community awareness. Harmony House is committed to victim-centered, survivor-directed, empowerment-based services and the elimination of domestic violence.

Administration:
Phone: (561) 640-0050
Fax: (561) 640-9155
Website: www.ywcapbc.org

Mailing Address:
1016 North Dixie Highway
West Palm Beach, FL 33401

Contact: Mary Cauthen
Title: Director of Domestic Violence Program
Hotline: (561) 640-9844
TDD: (561) 965-8530

SHELTER:
Confidential Location
Accessible by Public Transportation: Yes
Number of Beds: 72
Hotline: 1-800-973-YWCA

OUTREACH:
1016 North Dixie Highway
West Palm Beach, FL 33401
Phone: (561) 640-0050
Accessible by Public Transportation: Yes
Hours: 9:00 am-5:00 pm Mon.-Fri.

SERVICES
Core Services
• 24-Hour Hotline
• Advocacy
• Assists with Relocation Assistance Application
• Children’s Program
• Community Education
• Court/Legal Advocacy
• Crisis Counseling and Service Management
• Emergency Shelter
• Information and Referral
• Outreach
• Primary Prevention Programming
• Professional Training
• Safety Planning
• Support Groups (English/Spanish)

Additional Services
• CPI Project
• Economic Empowerment Program
• Food and Clothing Assistance
• Injunction for Protection Project
• Pet Fostering Off-site
• Rapid Re-Housing
• Transportation Assistance
Florida Domestic Violence Hotline:
1-800-500-1119
TDD: 1-800-621-4202
Florida Relay 711

Sponsored by the Florida Coalition Against Domestic Violence and the State of Florida, Department of Children and Families.