The Florida Coalition Against Domestic Violence (FCADV), in partnership with Florida’s 42 certified domestic violence centers, developed the updated and expanded Florida Directory of Domestic Violence Centers in order to provide accessible, reader-friendly information about the 42 certified centers and the Florida Domestic Violence Hotline. If you have any questions regarding this directory, or to obtain more copies, please contact FCADV at: (850) 425-2749 or by email at: info@fcadv.org.

The Directory’s Table of Contents is organized by county, and provides the name and page number of the center. Each center’s page provides a map of the center’s general service area by county. All of the certified domestic violence center’s emergency shelters maintain a confidential location and are not listed in this directory. However, a mailing address and outreach information may be provided. Additionally, a general list of services provided by each center is included. To receive more detailed information please contact the center directly.

ABOUT FCADV:

FCADV Mission:

The mission of FCADV is to create a violence free world by empowering women and children through the elimination of personal and institutional violence and oppression against all people. FCADV provides leadership, advocacy, education, training, technical assistance, public policy and development, and support to domestic violence center programs.

FCADV History:

In 1977, a small group of 14 shelters in Florida formed a network of battered women’s advocates known as the Refuge Information Network. Several years later, this initial organization was incorporated as the Florida Coalition Against Domestic Violence. The Coalition, like the Network, was founded on principles of cooperation and unity among shelters. FCADV serves as the professional association for the state’s 42 certified domestic violence centers, and is the primary representative of battered women and their children in the
public policy arena. Members share the goal of ending domestic violence through community education, public policy development and services for survivors of domestic violence.

According to Florida’s Administrative Rule 65H-1 Program Standards for Certification, each of Florida’s 42 certified domestic violence centers shall provide the following minimum core services: 1) Information and Referral; 2) Counseling; 3) Case Management; 4) Emergency Shelter; 5) 24-hour Hotline Services; 6) Child Assessment; 7) Professional Training; 8) Community Education; and 9) Safety Planning.

In the early 1990’s, FCADV membership initiated the process for enhancing standards for all certified domestic violence centers. This was done in order to ensure consistency in philosophy and to ensure that empowerment-based services are available from center to center. Standards committee members identified a set of shared beliefs that guided the development of comprehensive and respectful practices. FCADV Standards are founded on the following beliefs:

• That women who are battered shall be empowered to make their own choices, even when we may not agree with their choices.

• That the certified domestic violence centers’ services will reflect a philosophy of empowerment and self-determination.

• That the quality of services shall be consistent from center to center so women who are battered can have reasonable expectations that services provided at all centers are empowerment-based and woman-centered.

The Standards provide a blueprint for centers in planning, developing, implementing and improving empowerment-based domestic violence services for survivors of domestic violence and their children. Standards are inclusive of all center services, including residential and outreach programs, unless otherwise specified. Each center is responsible for developing policies and procedures based on their regional, demographic, architectural, cultural, and programmatic diversity.
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Florida Domestic Violence Hotline:
(800) 500-1119
TTY: (800) 622-4202

The Florida Domestic Violence Hotline is a free, 24-hour crisis intervention and resource line for domestic violence survivors. Advocates are available 24 hours a day, to connect callers with their local certified center, to provide immediate crisis support, to safety plan with survivors, and to provide information about domestic violence to friends and family of survivors of domestic violence.

The Hotline is a tri-lingual service in Spanish, English, and Creole. Callers may choose one of the following prompts:

- **English** - Prompt Two (2).
- **Spanish** - Prompt One (1).
- **Creole** - Prompt Four (4).

The Florida Domestic Violence Hotline and the Certified Domestic Violence Centers have the ability to connect with interpretive services for additional language services. Callers also have the opportunity to transfer to the Legal Hotline by choosing Prompt Three (3).

**Legal Hotline:**

The Legal Hotline’s normal business hours are 8:00am-4:00pm, Monday through Friday. The Legal Hotline is a non-crisis hotline for survivors of domestic violence in need of legal information. An intake is required by the legal intake specialist prior to communication with an attorney. If a legal intake specialist is unavailable, the caller will be directed to leave a message and the intake specialist will return their call within 24 hours, excluding weekends and holidays. All services provided by the Legal Hotline occur on the telephone, and attorneys are unable to provide in-person legal representation. For more information regarding what legal representation is available to survivors of domestic violence in your area, please contact the local center.
Abuse and Counseling Treatment
Also Known As: ACT
Hotline /TTY: (239) 939-3112

Outreach: (239) 939-3112
Administration: (239) 939-2553
Fax: (239) 939-4741

Agency County: LEE, HENDRY, GLADES

Mailing Information:
Jennifer Benton
Title: Executive Director
P.O. Box 60401
Fort Myers, FL 33906

Email: act@actabuse.com
Web Site: www.actabuse.com

Accessibility: All Areas Accessible
Hours: 24-Hour Hotline and Residential Shelter Services

Languages:
English
Spanish
Creole
Interpretive Services Available
Mission:
Abuse Counseling and Treatment, Inc. mission is to protect, support and educate victims of domestic violence and their children, and survivors of sexual assault and human trafficking in Lee, Hendry and Glades Counties.

Shelter:
Fort Myers
Confidential Location
Accessible by Public Transportation: Yes
Hours: 24-Hour

Cape Coral
Confidential Location
Accessible by Public Transportation: Yes
Hours: 24-Hour

Services:
- 24-Hour Hotline Services
  - Crisis Intervention
  - Advocacy
  - Children’s Program
  - Court House Advocacy
  - Community Education
  - Emergency Response Team
  - Food and Clothes Assistance
  - Information and Referral
  - Legal Advocacy
  - Licensed Therapists
- Outreach
- Pet Shelter Option
- Primary Prevention Program
- Relocation Assistance
- Safety Planning
- Sexual Assault Services
- Spanish Support Groups
- Support Groups
- Teen Dating Violence Program
- Transportation Assistance

Thrift Store:
Second Act Thrift Store
12519 S Cleveland Ave.
Fort Myers, FL 33907
(239) 418-0331
Donations: Call the Administration Line
Accessible by Public Transportation: Yes
Hours: 9:00am-8:00pm Monday-Saturday 11:00am-5:00pm Sunday
Aid to Victims of Domestic Abuse
Also Known As: AVDA
Hotline/TTY: (800) 355-8547

Administration: (561) 265-3797
Outreach: (561) 265-3797 x 106
Fax: (561) 265-2102

Agency County: PALM BEACH

Mailing Information:
Pamela O’Brien
Title: President and C.E.O.
P.O. Box 6161
Delray Beach, FL 33482

Email: avda@avda-fl.com
Web Site: www.avdaonline.org

Accessibility: All Areas Accessible
Hours: 24-Hour Hotline and Residential Shelter Services

Languages:
English
Spanish
Creole
Interpretive Services Available
Mission:
AVDA promotes violence-free relationships and social change by offering alternative choices to end violence and domestic abuse.

Shelter:
AVDA
Confidential Location
Accessible by Public Transportation: Yes
Hours: 24-Hour

Services:
- 24-Hour Hotline Services
- Crisis Intervention
- Advocacy
- Children’s Program
- Community Education
- Court House Advocacy
- Food and Clothes Assistance
- Information and Referral
- Legal Advocacy
- Outreach
- Pet Shelter Option
- Primary Prevention Program
- Relocation Assistance
- Safety Planning
- Support Groups
- Teen Dating Violence Program
- Transitional Housing
- Transportation Assistance
Another Way
Hotline/TTY: (352) 493-6743 or 800-500-1119

Administration: (386) 719-2700
Fax: (386) 719-2758

Agency County: COLUMBIA, DIXIE, GILCHRIST, HAMILTON, LAFAYETTE, LEVY

Mailing Information:
Donna Fagan
Title: Executive Director
P.O. Box 1028
Lake City, FL 32056

Email: admin@anotherwayinc.net
Web Site: www.anotherwayinc.net

Accessibility: All Areas Accessible
Hours: 24-Hour Hotline and Residential Shelter Services

Languages:
English
Interpretive Services Available
Mission:
Another Way shall offer counseling, support and safe shelter to survivors of domestic and sexual violence; while providing a positive alternative to violence through community education.

Shelter:
Levy County
Confidential Location
Accessible by Public Transportation: No
Hours: 24-Hour

Columbia County
Confidential Location
Accessible by Public Transportation: No
Hours: 24-Hour

Services:
• 24-Hour Hotline Services
• Crisis Intervention
• Advocacy
• Children’s Program
• Court House Advocacy
• Community Education
• Food and Clothes Assistance
• Information and Referral
• Legal Advocacy
• Outreach
• Primary Prevention Program
• Relocation Assistance
• Safety Planning
• Sexual Assault Services
• Support Groups
• Teen Dating Violence Program
• Transportation Assistance
Center for Abuse and Rape Emergencies, Inc.
Also Known As: C.A.R.E.

Hotline/TTY: (941) 627-6000 or (941) 475-6465

Outreach: (941) 475-6465 West County Office
Administration: (941) 639-5499
Fax: (941) 639-7079

Agency County: CHARLOTTE

Mailing Information:
Kay Tvaroch
Title: Executive Director
P.O. Box 510234
Punta Gorda, FL 33951

Email: admin@carefl.org
Web Site: www.carefl.org

Accessibility: All Areas Accessible
Hours: 24-Hour Hotline and Residential Shelter Services

Languages:
English
Spanish
Interpretive Services Available
Mission:
The mission of The Center for Abuse and Rape Emergencies, Inc. is to help survivors of domestic violence, sexual assault and other violent crimes in Charlotte County, Florida. The Goal of C.A.R.E. is to create safety in community by helping survivors and to promote non-violent relationships by example and education.

Shelter:
C.A.R.E.
Confidential Location
Accessible by Public Transportation: No
Hours: 24-Hour

Services:

- 24-Hour Hotline Services
- Crisis Intervention
- Advocacy
- Children’s Program
- Community Education
- Court House Advocacy
- Emergency Response Team
- Food and Clothes Assistance
- Information and Referral
- Legal Advocacy
- Outreach
- Pet Foster Care
- Primary Prevention Program
- Relocation Assistance
- Safety Planning
- Sexual Assault Services
- Support Groups
- Transitional Housing
- Transportation Assistance
Citrus County Abuse Shelter Association
Also Known As: CASA

Hotline: (352) 344-8111

TTY: (352) 344-8111
Administration: (352) 344-8111
Fax: (352) 344-0548

Agency County: CITRUS

Mailing Information:
Diana Finegan
Title: Executive Director
P.O. Box 205
Inverness, FL 34451

Email: diana@casafl.org
Web Site: www.casafl.org

Accessibility: All Areas Accessible
Hours: 24-Hour Hotline and Residential Shelter Services

Languages:
English
Interpretive Services Available
Mission:
The mission of the Citrus Abuse Shelter Association (CASA) is to help victims and survivors of domestic violence by providing shelter, safety, intervention, and education, and to educate the community for social change.

Shelter:
CASA
Confidential Location
Accessible by Public Transportation: No
Hours: 24-Hour

Outreach:
1100 Turner Camp Road
Inverness, FL 34453
Accessible by Public Transportation: No
Hours: Call Hotline for Hours

Services:
• 24-Hour Hotline Services
• Crisis Intervention
• Advocacy
• Children’s Program
• Community Education
• Food and Clothes Assistance
• Information and Referral
• Courthouse Advocacy
• Pet Shelter Option
• Primary Prevention Program
• Relocation Assistance
• Safety Planning
• Support Groups
• Teen Dating Violence Program
• Transportation Assistance
Community Action Stops Abuse (CASA)
Hotline: (727) 895-4912 x1

TTY: (727) 828-1269
Outreach: (727) 895-4912 x2
Administration: (727) 895-4912 x100
Outreach Fax: (727) 895-8090
Fax: (727) 821-7101

Agency County: PINELLAS

Mailing Information:
Linda Osmundson
Title: Executive Director
P.O. Box 414
Saint Petersburg, FL 33731

Email: info@casa-stpete.org
Web Site: www.casa-stpete.org

Accessibility: All Areas Accessible
Hours: 24-Hour Hotline and Residential Shelter Services

Languages:
English
Spanish
Interpretive Services Available
Mission:
CASA’s mission is to raise our voices against violence through advocacy, empowerment and social change. CASA’s vision is a community without domestic violence so that home is a safe place.

Shelter:
Community Action Stops Abuse
Confidential Location
Accessible by Public Transportation: Yes
Hours: 24-Hour

Outreach:
Community Center
1011 First Avenue
Saint Petersburg, FL 33701
Accessible by Public Transportation: Yes
Hours: 9:00am-5:00pm Monday-Saturday

Services:
• 24-Hour Hotline Services
• Crisis Intervention
• Advocacy
• Children’s Program
• Community Education
• Court House Advocacy
• Emergency Response Team
• Food and Clothes Assistance
• Information and Referral
• Legal Advocacy
• Pet Shelter Option
• Peacemaker Prevention Program
• Relocation Assistance
• Safety Planning
• Special Outreach to Elders and Communities of Color
• Support Groups (English; Spanish)
• Supervised Visitation Program
• Transitional Housing
• Transportation Assistance

Thrift Store:
CASA Collections
1011 First Avenue
Saint Petersburg, FL 33701
(727) 895-4912 x141
Accessible by Public Transportation: Yes
Hours: 10:00am-6:00pm Monday-Friday and 10:00am-4:00pm Saturday
Call to Donate Furniture
Dawn Center of Hernando County

Hotline/TTY: (352) 799-0657

Administration: (352) 684-7191
Fax: 352-684-7941

Agency County: HERNANDO

Mailing Information:
Kelly Sinn
Title: Interim Director
P.O. Box 6179
Spring Hill, FL 34611

Email: info@dawncenter.org
Web Site: www.dawncenter.org

Accessibility: All Areas Accessible
Hours: 24-Hour Hotline and Residential Shelter Services

Languages:
English
Spanish
Interpretive Services Available
Mission:  
To end the cycle of family violence, abuse and sexual assault… where home is a safe place.

Shelter:  
DAWN
Confidential Location
Accessible by Public Transportation: No
Hours: 24-Hour

Services:

• 24-Hour Hotline Services  
  • Crisis Intervention  
  • Advocacy  
  • Children’s Program  
  • Community Education  
  • Court House Advocacy  
  • Food and Clothes Assistance  
  • Information and Referral  
  • Legal Advocacy

• Outreach  
  • Pet Shelter Option  
  • Primary Prevention Program  
  • Relocation Assistance  
  • Safety Planning  
  • Sexual Assault Services  
  • Support Groups  
  • Teen Dating Violence Program  
  • Limited Transportation Services
Domestic Abuse Council
Also Known As: DAC
Hotline/TTY: (386) 255-2102

Administration: (386) 257-2297
Fax: (386) 248-1985

Agency County: VOLUSIA

Mailing Information:
Cheryl Fuller
Title: Executive Director
Domestic Abuse Council
P.O. Box 142
Daytona Beach, FL 32114

Email: dacvinc@domesticabusecouncil.com
Web Site: www.domesticabusecouncil.com

Accessibility: All Areas Accessible
Hours: 24-Hour Hotline and Residential Shelter Services

Languages:
English
Interpretive Services Available
Mission:
The mission of the Domestic Abuse Council, Inc. is to end domestic violence in our community.

Shelter:
Domestic Abuse Council
Confidential Location
Accessible by Public Transportation: Yes
Hours: 24-Hour

Services:

- 24-Hour Hotline Services
- Crisis Intervention
- Advocacy
- Children’s Program
- Community Education
- Court House Advocacy
- Food and Clothes Assistance
- Information and Referral
- Legal Advocacy
- Medical Clinic
- Outreach
- Primary Prevention Program
- Relocation Assistance
- Safety Planning
- Support Groups
- Transitional Housing
- Transportation Assistance

Thrift Store:
335 Beville Road
Daytona Beach, FL 32114
(386) 761-3166
Accessible by Public Transportation: No
Hours: Call for Hours
Domestic Abuse Shelter
Also Known As: DAS

Hotline: (305) 743-4440
(305) 292-6647 - KEY WEST

TTY: (305) 743-8333
Outreach: (305) 451-5666 Key Largo, (305) 294-0824 Key West
Administration: (305)743-5452
Fax: (305) 289-1589

Agency County: MONROE

Mailing Information:
Venita Garvin Valdez
Title: Chief Executive Officer
P.O. Box 522696
Marathon Shores, FL 33052

Email: info@domesticabuseshelter.org
Web Site: www.domesticabuseshelter.org

Accessibility: All Areas Accessible
Hours: 24-Hour Hotline and Residential Shelter Services

Languages:
English
Spanish
Interpretive Services Available
Mission:
To provide comprehensive services and community education for individuals and families experiencing domestic and sexual abuse.

Shelters:
Marathon Shores
Confidential Location
Accessible by Public Transportation: No
Hours: 24-Hour

Key West
Confidential Location
Accessible by Public Transportation: No
Hours: 24-Hour

Outreach:
Key Largo Outreach Office
Office Plaza 101 Suite 5
Key Largo, FL 33037
Accessible by Public Transportation: No
Hours: Call for Hours

Key West Outreach Office
531 Southard Str.
Key West, FL 33040
Accessible by Public Transportation: No
Hours: Call for Hours

Services:
- 24-Hour Hotline Services
- Crisis Intervention
- Advocacy
- Children’s Program
- Community Education
- Court House Advocacy
- Food and Clothes Assistance
- Information and Referral
- Legal Advocacy
- Pet Shelter Option
- Primary Prevention Program
- Relocation Assistance
- Safety Planning
- Sexual Assault Services
- Spanish Support Groups
- Support Groups
- Teen Dating Violence Program
- Transportation Assistance
Family Life Center
Also Known As: FLC

Hotline/TTY: (386) 437-3505

Administration and Outreach: (386) 437-7610 or (386) 437-7747
Fax: (386) 437-1243

Agency County: FLAGLER

Mailing Information:
Trish Giaccone
Title: Executive Director
P.O. Box 2058
Bunnell, FL 32110

Email: executivedirector@flcsafehouse.org
Web Site: www.flcsafehouse.org

Accessibility: All Areas Accessible
Hours: 24-Hour Hotline and Residential Shelter Services

Languages:
English
Spanish
Interpretive Services Available
Mission:
The mission of the Family Life Center/Emergency Shelter in Flagler County, Florida is to stem the perpetration of Domestic Violence throughout the county through proactive programs that provide protection, intervention, education and prevention.

Shelter:
Family Life Center
Confidential Location
Accessible by Public Transportation: No
Hours: 24-Hour

Services:
- 24-Hour Hotline Services
  - Crisis Intervention
  - Advocacy
  - Children’s Program
  - Community Education
  - Court House Advocacy
  - Food and Clothes Assistance
  - Information and Referral
- Outreach
- Pet Shelter Option
- Primary Prevention Program
- Relocation Assistance
- Safety Planning
- Support Groups
- Transitional Housing
- Limited Transportation Services
FavorHouse of Northwest Florida, Inc.
Also Known As: FavorHouse

Hotline/TTY: (850) 434-6600
(850) 994-3560 - SANTA ROSA

Outreach: (850) 434-1177 Escambia, (850) 626-5600 Santa Rosa
Administration: (850) 434-1177
Fax: (850) 434-9987

Agency County: ESCAMBIA, SANTA ROSA

Mailing Information:
Sue Hand
Title: Executive Director
2001 West Blount Street
Pensacola, FL 32501

Email: info@favorhouse.org
support@favorhouse.org
Web Site: www.favorhouse.org

Accessibility: All Areas Accessible
Hours: 24-Hour Hotline and Residential Shelter Services

Languages:
English
Spanish
Interpretive Services Available
Mission:
*With a commitment to excellence in our service to victims of domestic violence and sexual assault, we actively work toward every intimate relationship to be free from violence.*

**Shelter:**
**FavorHouse**  
Confidential Location  
**Accessible by Public Transportation:** Yes  
**Hours:** 24-Hour

**Outreach:**
**Escambia Office**  
2001 West Blount Street  
Pensacola, FL 32501  
**Accessible by Public Transportation:** Yes  
**Hours:** Call for Hours

**Santa Rosa Office**  
6480 Hwy 90 Suite B  
Milton, Florida 32570  
**Accessible by Public Transportation:** Yes  
**Hours:** Call for Hours

**Services:**
- 24-Hour Hotline Services  
- Crisis Intervention  
- Advocacy  
- Community Education  
- Children’s Program  
- Court House Advocacy  
- Food and Clothes Assistance  
- Information and Referral  
- Legal Advocacy  
- Primary Prevention Program  
- Relocation Assistance  
- Safety Planning  
- Support Groups  
- Teen Dating Violence Program  
- Limited Transportation Assistance
Harbor House of Central Florida
Also Known As: Harbor House
Hotline/TTY: (407) 886-2856

Administration: (407) 886-2244
Fax: (407) 886-0006

Agency County: ORANGE

Mailing Information:
Carol Wick
Title: Chief Executive Officer
P.O. Box 680748
Orlando, FL 32868

Email: admin@harborhousefl.com
Web Site: www.harborhousefl.com

Accessibility: All Areas Accessible
Hours: 24-Hour Hotline and Residential Shelter Services

Languages:
English
Spanish
Creole
Interpretive Services Available
Mission:
Harbor House seeks to eliminate domestic abuse by providing safety, shelter, counseling, education, advocacy and justice.

Shelter:
Harbor House
Confidential Location
Accessible by Public Transportation: Yes
Hours: 24-Hour

Services:
- 24-Hour Hotline Services
- Crisis Intervention
- Advocacy
- Children’s Program
- Court House Advocacy
- Community Education
- Emergency Injunctions
- Food and Clothes Assistance
- Human Trafficking Services
- Information and Referral
- Legal Advocacy
- Licensed Child Care
- Medical
- Outreach
- Pet Shelter Onsite
- Primary Prevention Program
- Relocation Assistance
- Safety Planning
- Spanish Support Groups
- Support Groups
- Teen Dating Violence Program
- Transitional Housing
- Transportation Assistance
Haven of Lake and Sumter Counties
Also Known As: Haven
Hotline/TTY: (352) 753-5800 or (352) 787-1379

Administration and Outreach: (352) 787-5889
Outreach: (352) 242-1711 Clermont
(352) 793-5365 Sumter
Fax: (352) 787-4125

Agency County: LAKE, SUMTER

Mailing Information:
Kelly Smallridge
Title: Executive Director
P.O. Box 492335
Leesburg, FL 34749

Email: havenlscnty@aol.com
Web Site: www.havenlakesumter.org

Accessibility: All Areas Accessible
Hours: 24-Hour Hotline and Residential Shelter Services

Languages:
English
Spanish
Interpretive Services Available
Mission: Providing services to victims of Domestic Violence and Sexual Assault since 1977.

Shelter:
Haven of Lake and Sumter
Confidential Location
Accessible by Public
Transportation: Yes
Hours: 24-Hour

Outreach
Leesburg
2600 South Street
Leesburg, FL 34748
Accessible by Public
Transportation: Yes
Hours: 8:00am-5:00pm

Outreach:
Sumter County
2748 North County 470
Lake Panasoffkee, FL 33538
Accessible by Public
Transportation: Yes
Hours: 8:00am-5:00pm

Clermont
345 N. Highway 27
Clermont, FL 34711
Accessible by Public
Transportation: Yes
Hours: Call for Appt.

Services:
• 24-Hour Hotline Services
• Crisis Intervention
• Advocacy
• Children’s Program
• Community Education
• Court House Advocacy
• Food and Clothes Assistance
• Information and Referral
• Legal Advocacy
• Licensed Therapists
• Medical
• Outreach
• Primary Prevention Program
• Relocation Assistance
• Safety Planning
• Sexual Assault Services
• Support Groups
• Teen Dating Violence Program
• Transitional Housing
• Transportation Assistance

Thrift Store:
Haven of Lake and Sumter Counties
2600 South St.
Leesburg, FL 34748
(352) 326-8616
Accessible by Public Transportation: No
Hours: Call Thrift Store for Hours of Operation
Help Now of Osceola
Also Known As: Help Now

Hotline/TTY: (407) 847-8562

Outreach: (407) 847-3286
Administration: (407) 847-3260
Fax: (407) 847-8121

Agency County: OSCEOLA

Mailing Information:
Tammy Douglass
Title: Executive Director
P.O. Box 420370
Kissimmee, FL 34742

Email: info@helpnowshelter.org
Web Site: www.helpnowshelter.org

Accessibility: All Areas Accessible
Hours: 24-Hour Hotline and Residential Shelter Services

Languages:
English
Spanish
Creole
American Sign Language (ASL)
Interpretive Services Available
**Mission:**
Help Now of Osceola, Inc. provides safe shelter and empowers survivors of domestic and sexual violence through counseling and advocacy while promoting violence free living through community awareness.

**Shelter:**
Help Now
Confidential Location
**Accessible by Public Transportation:** No
**Hours:** 24-Hour

**Outreach:**
1000 W. Emmett Street
Suite 102
Kissimmee, FL 34742
**Accessible by Public Transportation:** Yes
**Hours:** 9:00am-5:00pm  Monday-Friday

**Services:**
- 24-Hour Hotline Services
- Crisis Intervention
- Advocacy
- Children’s Program
- Community Education
- Court House Advocacy
- Food and Clothes Assistance
- Information and Referral
- Pet Shelter Option
- Primary Prevention Program
- Relocation Assistance
- Safety Planning
- Sexual Assault Services
- Spanish Support Groups
- Support Groups
- Transportation Assistance
Hope Family Services
Hotline/TTY: (941) 755-6805

Administration and Outreach: (941) 747-8499
Fax: (941) 749-1796

Agency County: MANATEE

Mailing Information:
Laurel Lynch
Title: Executive Director
P.O. Box 1624
Bradenton, FL 34206

Email: info@hopefamilyservice.org
Web Site: www.hopefamilyservice.org

Accessibility: All Areas Accessible
Hours: 24-Hour Hotline and Residential Shelter Services

Languages:
English
Spanish
Interpretive Services Available
Mission:
To promote safety, strength and well being for those affected by domestic violence in Manatee County (Florida). The vision of HOPE is through services and social change; ensure everyone in Manatee County has the skills and information necessary to solve problems in a non violent manner, thus eliminating domestic violence. Services are provided regardless of race, sex, religion, age, disability, ethnicity, national origin, spoken language, or sexual orientation.

Shelter:
Hope
Confidential Location
Accessible by Public Transportation: Yes
Hours: 24-Hour

Services:
- 24-Hour Hotline Services
- Crisis Intervention
- Advocacy
- Children’s Program
- Community Education
- Court House Advocacy
- Food and Clothes Assistance
- Information and Referral
- Legal Advocacy
- Outreach
- Pet Shelter Option
- Primary Prevention Program
- Relocation Assistance
- Safety Planning
- Support Groups
- Teen Dating Violence Program
- Transitional Housing
- Transportation Assistance

Thrift Store:
Hope Chest
1215 8th Avenue
Bradenton, FL 34205
(941) 745-2034
Accessible by Public Transportation: No
Hours: Call for Hours
Hubbard House
Hotline: (904) 354-3114

TTY: (904) 354-3958
Outreach: (904) 400-6300
Administration: (904) 354-0076
Fax: (904) 354-1342

Agency County: DUVAL, BAKER

Mailing Information:
Ellen Siler
Title: Chief Executive Officer
P.O. Box 4909
Jacksonville, FL 32201

Email: hubbardhouse@hubbardhouse.org
Web Site: www.hubbardhouse.org

Accessibility: All Areas Accessible
Hours: 24-Hour Hotline and Residential Shelter Services

Languages:
English
Spanish
Interpretive Services Available
Mission:
Every Relationship Violence-Free.

Shelter:
Hubbard House
Confidential Location
Accessible by Public Transportation: Yes
Hours: 24-Hour

Outreach:
6629 Beach Boulevard
Jacksonville, FL 32216
Accessible by Public Transportation: Yes
Hours: 8:30am-4:30pm Monday-Friday

Services:
• 24-Hour Hotline Services
• Crisis Intervention
• Advocacy
• Children’s Program
• Community Education
• Court House Advocacy
• Emergency Response Team
• Food and Clothes Assistance
• Information and Referral
• Legal Advocacy
• Licensed Child Care
• Outreach
• Primary Prevention Program
• Safety Planning
• Support Groups
• Teen Dating Violence Program
• Transportation Assistance

Thrift Store:
Hubbard House
6629 Beach Boulevard
Jacksonville, FL 32216
(904) 400-6333
Accessible by Public Transportation: Yes
Hours: 10:00am-6:00pm Monday-Saturday
Lee Conlee House
Hotline/TTY: (386) 325-3141

Administration and Outreach: (386) 325-4447
Fax: (386) 328-7755

Agency County: PUTNAM

Mailing Information:
Angie Pye
Title: Executive Director
P.O. Box 2558
Palatka, FL 32178

Email: leeconleehouse@bellsouth.net
Web Site: www.leeconleehouse.org

Accessibility: All Areas Accessible
Hours: 24-Hour Hotline and Residential Shelter Services

Languages:
English
Spanish
Interpretive Services Available
Mission:
The Lee Conlee House Domestic Violence Shelter is committed to recognizing and responding to our community’s need for comprehensive, multicultural domestic violence services. We understand that domestic violence, in its fullest scope, impacts primary victims, family members, society and future generations. With this in mind, it is our goal to stop the cycle of violence by providing crisis intervention, emergency shelter, advocacy, treatment, prevention, and education through the establishment of community partnerships.

Shelter:
Lee Conlee House
Confidential Location
Accessible by Public Transportation: No
Hours: 24-Hour

Services:
- 24-Hour Hotline Services
  - Crisis Intervention
  - Advocacy
  - Children’s Program
  - Community Education
  - Court House Advocacy
  - Food and Clothes Assistance
  - Information and Referral
- Legal Advocacy
- Outreach
- Primary Prevention Program
- Relocation Assistance
- Safety Planning
- Support Groups
- Teen Dating Violence Program
- Transitional Housing

Thrift Store:
Lee Conlee House
926 St. Johns Avenue
Palatka, FL 32177
(386) 328-7151
Accessible by Public Transportation: No
Hours: Call for Information on Donations and Hours
Martha’s House
Hotline/TTY: (863) 763-0202

Outreach: (863) 763-2893
Administration: (863) 763-2893
Fax: (863)763-6712

Agency County: OKEECHOBEE

Mailing Information:
Jonathan Bean
Title: Executive Director
P.O. Box 727
Okeechobee, FL 34973

Email: jbean@marthashouse.org
Web Site: www.marthashouse.org

Accessibility: All Areas Accessible
Hours: 24-Hour Hotline and Residential Shelter Services

Languages:
English
Spanish
Interpretive Services Available
Mission:
To empower, support and provide services to survivors of domestic violence and sexual assault.

Shelter:
Martha’s House
Confidential Location
Accessible by Public Transportation: No
Hours: 24-Hour

Outreach:
4134 Hwy 441 North
Okeechobee, FL 34973
Accessible by Public Transportation: No
Hours: 8:00am-5:00pm Monday-Friday

Services:
• 24-Hour Hotline Services
  • Crisis Intervention
  • Advocacy
  • Children’s Program
  • Community Education
  • Court House Advocacy
  • Emergency Response Team
  • Information and Referral
• Legal Advocacy
• Primary Prevention Program
• Relocation Assistance
• Safety Planning
• Sexual Assault Services
• Support Groups
• Teen Dating Violence Program
• Transportation Assistance
Miami-Dade Advocates for Victims, Safespace North and South
Also Known As: Safespace North and South

Hotline: (305) 758-2546 - NORTH
(305) 247-4249 - SOUTH

TTY: (305) 242-7674 / (305) 751-3752
Administration: (305) 758-2804
Fax: (305) 514-6163

Agency County: MIAMI-DADE

Mailing Information:
Lisa Skirving
Title: Executive Director
P.O. Box 380817
Miami, FL 33238

Email: info@safespacefoundation.org
Web Site: www.safespacefoundation.org

Accessiblity: All Areas Accessible
Hours: 24-Hour Hotline and Residential Shelter Services

Languages:
English
Spanish
Creole
Interpretive Services Available
**Mission:**
The purpose of the Advocates for Victims Program is to provide the survivors of domestic violence a safe living environment with supportive services and access to other community resources. The Program’s mission is to promote and encourage residents to become self-confident, self-reliant, and self-sufficient as they take steps in their journey towards independent living. Survivors will be provided linkages to an array of services that will empower them to make healthy choices about their physical, social, emotional and economical well-being in an environment free from emotional and physical abuse.

**Shelter:**

**SafeSpace North**
Confidential Location
Accessible by Public Transportation: Yes
Hours: 24-Hour

**SafeSpace South**
Confidential Location
Accessible by Public Transportation: Yes
Hours: 24-Hour

**Services:**
- 24-Hour Hotline Services
- Crisis Intervention
- Advocacy
- Children’s Program
- Community Education
- Court House Advocacy
- Food and Clothes Assistance
- Information and Referral
- Outreach
- Primary Prevention Program
- Relocation Assistance
- Safety Planning
- Spanish Support Groups
- Support Groups
- Teen Dating Violence Program
- Transitional Housing
- Transportation Assistance

**Thrift Store:**

**Miami-Dade Safespace**
17750 South Dixie Highway
Miami, FL 33238
(305) 253-5743
Accessible by Public Transportation: No
Hours: Call for Hours
Micah’s Place
Hotline: (877) 228-7388 or (904) 225-9979

TTY: (904) 225-9979
Administration: (904) 491-6364
Fax: (904) 491-6362

Agency County: NASSAU

Mailing Information:
Shandra Riffey
Title: Executive Director
P.O. Box 16287
Fernandina Beach, FL 32035

Email: executivedirector@micahsplace.org
Web Site: www.micahsplace.org

Accessibility: All Areas Accessible
Hours: 24-Hour Hotline and Residential Shelter Services

Languages:
English
Spanish
Interpretive Services Available
Mission:
Micah’s Place mission is to provide prevention and intervention services to victims of domestic violence, and to provide education within our community to effect change in behavior and attitudes relating to domestic violence.

Shelter:
Micah’s Place
Confidential Location
Accessible by Public Transportation: No
Hours: 24-Hour

Services:
- 24-Hour Hotline Services
  - Crisis Intervention
  - Advocacy
  - Children’s Program
  - Community Education
  - Court House Advocacy
  - Emergency Response Team
  - Food and Clothes Assistance
  - Information and Referral

- Outreach
- Pet Shelter Option
- Primary Prevention Program
- Relocation Assistance
- Safety Planning
- Support Groups
- Teen Dating Violence Program
- Transportation Assistance

Thrift Store:
Purple Dove
474311 State Road 200
Fernandina Beach, FL
(904) 261-5227
Accessible by Public Transportation: No
Hours: Call for Hours
Ocala Domestic Violence/Sexual Assault Center Creative Services, Inc.
Also Known As: Creative Services

Hotline: (352) 622-8495

TTY: (352) 622-5919
Administration: (352) 351-4009
Fax: (352) 351-9455

Agency County: MARION

Mailing Information:
Judy Wilson
Title: Executive Director
P.O. Box 2193
Ocala, FL 34478

Email: csi.inc@embarqmail.com
Web Site: www.ocaladvshelter.org

Accessibility: All Areas Accessible
Hours: 24-Hour Hotline and Residential Shelter Services

Languages:
English
Spanish
Interpretive Services Available
Mission:
Creative Services, Inc. aids, comforts, and empowers victims of Domestic Violence and Sexual Assault.

Shelter:
Creative Services
Confidential Location
Accessible by Public Transportation: No
Hours: 24-Hour

Services:

- 24-Hour Hotline Services
  - Crisis Intervention
  - Advocacy
  - Children's Program
  - Community Education
  - Court House Advocacy
  - Emergency Response Team
  - Food and Clothes Assistance
  - Information and Referral
  - Legal Advocacy
- Outreach
- Pet Shelter Option
- Primary Prevention Program
- Relocation Assistance
- Safety Planning
- Sexual Assault Services
- Spanish Support Groups
- Support Groups
- Teen Dating Violence Program
- Transportation Assistance
Peaceful Paths
Hotline/TTY: (352) 377-8255 or (800) 500-1119

Administration and Outreach: (352) 377-5690
Fax: (352) 378-9033

Agency County: ALACHUA, BRADFORD, UNION

Mailing Information:
Theresa Harrison
Title: Executive Director
2100 NW 53rd Ave. Suite A
Gainesville, FL 32653

Email: Outreach@peacefulpaths.org
Web Site: www.peacefulpaths.org

Accessibility: All Areas Accessible
Hours: 24-Hour Hotline and Residential Shelter Services

Languages:
English
Spanish
Interpretive Services Available
Mission:
The Peaceful Paths mission is to promote relationships free of control and violence by providing a safe place to access intervention, advocacy, and educational services through community partnerships and prevention strategies.

Shelter:
Peaceful Paths
Confidential Location
Accessible by Public Transportation: No
Hours: 24-Hour

Outreach:
2100 NW 53rd Ave. Suite A
Gainesville, FL 32653
Accessible by Public Transportation: Yes
Hours: 9:00am-8:00pm Monday-Friday

Services:
- 24-Hour Hotline Services
- Crisis Intervention
- Advocacy
- Children’s Program
- Community Education
- Court House Advocacy
- Food and Clothes Assistance
- Information and Referral
- Internships
- Legal Advocacy
- Pet Shelter Option
- Primary Prevention Program
- Relocation Assistance
- Rural Outreach
- Safety Planning
- Sexual Assault Services
- Support Groups
- Teen Dating Violence Program
- Transitional Housing
- Transportation Assistance
Peace River Center Domestic Violence Shelter
Also Known As: Peace River

Hotline/ TTY: (863) 413-2700 - POLK COUNTY
               (863) 386-1167 - HIGHLANDS & HARDEE

TTY: (863) 386-1167 Highlands & Hardee Co.
Outreach: (863) 534-4350
Administration: (863) 413-2708
Fax: (863) 413-2703

Agency County: POLK, HARDEE, HIGHLANDS

Mailing Information:
Sheryl Schwab
Title: Director of Victim Services
1239 E. Main St.
Bartow, FL 33830

Email: SSchwab@peacerivercenter.org
Web Site: www.peacerivercenter.org

Accessibility: All Areas Accessible
Hours: 24-Hour Hotline and Residential
       Shelter Services

Languages:
English
Spanish
Interpretive Services Available
Mission:
The mission of Peace River Center’s Victim Services’ Program is to reduce the incidence of sexual violence and domestic/family violence, as well as promote safety and a higher quality of life through shelter services, supportive programming, counseling, advocacy, education and outreach within the Tri-County area.

Shelter:
Peace River Center Domestic Violence
Confidential Location
Accessible by Public Transportation: No
Hours: 24-Hour

Outreach:
255 N. Broadway Str.
Bartow, FL 33831
Accessible by Public Transportation: Yes
Hours: Call for Hours

Services:
- 24-Hour Hotline Services
- Crisis Intervention
- Advocacy
- Children’s Program
- Community Education
- Court House Advocacy
- Food and Clothes Assistance
- Information and Referral
- Internships
- Legal Advocacy
- Licensed Therapists
- Pet Shelter Option
- Primary Prevention Program
- Relocation Assistance
- Rural Outreach
- Safety Planning
- Spanish Support Groups
- Support Groups
- Teen Dating Violence Program
- Transportation Assistance

Thrift Store:
Peace River
4419 S Florida Ave. Suite 5
Lakeland, FL 33813
(863) 647-4224
Accessible by Public Transportation: No
Hours: 10:00am-6:00pm Monday- Friday 10:00am-4:00pm Saturday
Quigley House
Hotline: (904) 284-0061

TTY: (904) 284-0424
Outreach: (904) 278-3643 Courthouse
Administration: (904) 284-0340
Fax: (904) 284-5407

Agency County: CLAY

Mailing Information:
Peggy Payne
Title: Chief Executive Office
P.O. Box 142
Orange Park, FL 32067

Email: ppayne@quigleyhouse.org
Web Site: www.quigleyhouse.org

Accessibility: All Areas Accessible
Hours: 24-Hour Hotline and Residential Shelter Services

Languages:
English
Spanish
Interpretive Services Available
Mission:
The mission of Quigley House is to provide crisis intervention, temporary shelter, protection, counseling, community education and prevention programs to stop domestic abuse and adult sexual assault.

Shelter:
Quigley House
Confidential Location
Accessible by Public Transportation: No
Hours: 24-Hour

Services:
- 24-Hour Hotline Services
  - Crisis Intervention
  - Advocacy
  - Children’s Program
  - Community Education
  - Court House Advocacy
  - Emergency Response Team
  - Food and Clothes Assistance
  - Information and Referral
  - Licensed Therapist
- Outreach
- Pet Shelter Option
- Primary Prevention Program
- Relocation Assistance
- Safety Planning
- Sexual Assault Services
- Support Groups
- Teen Dating Violence Program
- Transportation Assistance

Thrift Store:
Quigley House
1017 Blanding Blvd.
Orange Park, FL 32063
(904) 406-0885
Fax: (904) 406-0886
Accessible by Public Transportation: No
Hours: Call for Hours
Refuge House
Hotline: (850) 681-2111
(850) 584-8808 - TAYLOR & MADISON COUNTY

TTY: (850) 386-6036
Administration: (850) 222-6062 or (850) 223-3555
Fax Line: (850) 413-0395
(850) 414-6709 Taylor & Madison County

Agency County: LEON, FRANKLIN, GADSDEN, JEFFERSON, LIBERTY, MADISON, TAYLOR, WAKULLA

Mailing Information:
Meg Baldwin
Title: Executive Director
P.O. Box 20910
Tallahassee, FL 32316

Email: mbaldwin@refugehouse.com
Web Site: www.refugehouse.com

Accessibility: All Areas Accessible
Hours: 24-Hour Hotline and Residential Shelter Services

Languages:
English
Spanish
Interpretive Services Available
Mission:
The mission of Refuge House is to provide direct services to victims of domestic violence and sexual assault, and to their children and families, as well as to work to eliminate such violence through community education and public advocacy.

SHELTER:
Refuge House - Leon County
Confidential Location
Accessible by Public Transportation: Yes
Hours: 24-Hour

Refuge House - Taylor County
Confidential Location
Accessible by Public Transportation: No
Hours: 24-Hour

SERVICES:
- 24-Hour Hotline Services
- Crisis Intervention
- Advocacy
- Children’s Program
- Community Education
- Court House Advocacy
- Food and Clothes Assistance
- Information and Referral
- Medical Clinic
- Outreach
- Pet Fostering Option
- Primary Prevention Program
- Relocation Assistance
- Safety Planning
- Sexual Assault Services
- Spanish Support Groups
- Support Groups
- Teen Dating Violence Program
- Transitional Housing
- Transportation Assistance

THRIFT STORE:
The Collection at Southside
1517 S Adams
Tallahassee, FL 32301
(850) 487-8859
Accessible by Public Transportation: Yes
Hours: Call for Hours
SafeHouse
Also Known As: SafeHouse of Seminole

Hotline/TTY: (855) 655-7233 (Safe)

Administration: (407) 302-5220
Fax: (407) 302-1080

Agency County: SEMINOLE

Mailing Information:
Jeanne Gold
Title: Chief Executive Officer
P.O. Box 471279
Lake Monroe, FL 32747

Email: jgold@safehousefl.us
Web Site: www.safehousefl.us
www.leavethehurtbehind.com

Accessibility: All Areas Accessible
Hours: 24-Hour Hotline and Residential Shelter Services

Languages:
English
Spanish
Creole
Interpretive Services Available
Mission:  
Dedicated to seeing an end to the cycle of domestic violence, SafeHouse reaches out to educate the community and provide a coordinated response to prevent an epidemic of domestic violence. This response includes the provision of an emergency safe house, counseling services, crisis intervention, community education, and professional training. SafeHouse envisions a community of healthy, violence-free relationships and families.

Shelter:  
SafeHouse  
Confidential Location  
Accessible by Public Transportation: Yes  
Hours: 24-Hour

Services:  
- 24-Hour Hotline Services
- Crisis Intervention
- Advocacy
- Children’s Program
- Community Education
- Court House Advocacy
- Food and Clothes Assistance
- Information and Referral
- Legal Advocacy
- Licensed Child Care
- Outreach
- Pet Shelter Option
- Primary Prevention Program
- Relocation Assistance
- Safety Planning
- Spanish Support Groups
- Support Groups
- Supervised Visitation
- Transitional Housing
- Transportation Assistance
Safe Place and Rape Crisis Center
Also Known As: SPARCC

Hotline/TTY: (941) 365-1976
(877) 365-1976 - DESOTO

Administration: (941) 365-0208
Fax: (941) 365-4919

Agency County: SARASOTA, DESOTO

Mailing Information:
Olivia Thomas
Title: Executive Director
2139 Main Street
Sarasota, FL 34237

Email: sparccinfo@sparcc.net
Web Site: www.sparcc.net

Accessibility: All Areas Accessible
Hours: 24-Hour Hotline and Residential Shelter Services

Languages:
English
Spanish
Interpretive Services Available
Mission:
Lead, inform, and inspire the people of our communities to create and maintain an environment free of domestic and sexual abuse and violence.

Shelter:
SPARCC
Confidential Location
Accessible by Public Transportation: No
Hours: 24-Hour

Outreach:
2139 Main Street
Sarasota, FL 34237
Accessible by Public Transportation: Yes
Hours: 8:30am-5:00pm Monday-Friday

Services:
- 24-Hour Hotline Services
- Crisis Intervention
- Advocacy
- Children’s Program
- Community Education
- Court House Advocacy
- Emergency Response Team
- Food and Clothes Assistance
- Information and Referral
- Primary Prevention Program
- Relocation Assistance
- Safety Planning
- Sexual Assault Services
- Spanish Support Groups
- Support Groups
- Teen Dating Violence Program
- Transitional Housing

Thrift Store
The Treasure Chest
1426 Fruitville Road
Sarasota, FL 34236
(941) 953-7800
Accessible by Public Transportation: Yes
Hours: 10:00am-4:00pm Monday-Saturday
Participants Work with Outreach for Access to Thrift Store.
Safespace, Inc.

Hotline/TTY: (772) 464-4555 - ST. LUCIE
(772) 569-7233 - INDIAN RIVER
(772) 288-7023 - MARTIN

Administration: (772) 223-2399
Fax: (772) 223-5842

Agency County: MARTIN, ST. LUCIE, INDIAN RIVER

Mailing Information:
Jill Borowicz
Title: Chief Executive Officer
632 SE Monterey Road
Stuart, FL 34994

Email: jborowicz@safespacefl.org
Web Site: www.safespacefl.org

Accessibility: All Areas Accessible
Hours: 24-Hour Hotline and Residential Shelter Services

Languages:
English
Spanish
Creole
Interpretive Services Available
Mission:
SafeSpace offers victims of domestic violence safety, support and education while empowering positive self-direction of life. We are dedicated to the prevention of domestic violence through social change.

Shelter:
Martin County
Confidential Location
Accessible by Public Transportation: Yes
Hours: 24-Hour

Indian River County
Confidential Location
Accessible by Public Transportation: No
Hours: 24-Hour

Services:
• 24-Hour Hotline Services
• Crisis Intervention
• Advocacy
• Children’s Program
• Community Education
• Court House Advocacy
• Food and Clothes Assistance
• Information and Referral
• Legal Advocacy
• Outreach
• Pet Shelter Option
• Primary Prevention Program
• Relocation Assistance
• Safety Planning
• Spanish Support Groups
• Support Groups
• Teen Dating Violence Program
• Transportation Assistance

Thrift Store
Martin County Thrift Store
613 Colorado Ave.
Stuart, FL 34994
(772) 287-7505
Accessible by Public Transportation: No
Hours: 10:00am-5:00pm Monday-Friday, 10:00am-4:00pm Saturday
Safety Shelter of St. Johns County
Also Known As: Betty Griffin House

Hotline/ TTY: (904) 824-1555

Administration and Outreach: (904) 808-8544
Fax: (904) 808-8338

Agency County: SAINT JOHNS

Mailing Information:
Joyce Mahr
Title: Executive Director
1375 Arapaho Ave
Saint Augustine, FL 32084

Email: education@bettygriffinhouse.org
Web Site: www.bettygriffinhouse.org

Accessibility: All Areas Accessible
Hours: 24-Hour Hotline and Residential Shelter Services

Languages:
American Sign Language (ASL)
English
Interpretive Services Available
Mission:
To offer protection and quality services for victims of Domestic Violence and their minor children and/or victims of Sexual Assault and their families of St. Johns County, FL, through operation of a shelter offering assistance, counseling, and transitional support. To educate the community about services provided and raise awareness of the problems of Domestic Violence and Sexual Assault in order to break cycles of abuse.

Shelter:
Betty Griffin House
Confidential Location
Accessible by Public Transportation: No
Hours: 24-Hour

Services:
• 24-Hour Hotline Services
  • Crisis Intervention
• Advocacy
• Children’s Program
• Community Education
• Court House Advocacy
• Emergency Response Team
  Food and Clothes Assistance
• Information and Referral
• Legal Advocacy
• Medical
• Outreach
• Pet Shelter Option
• Primary Prevention Program
• Rape Crisis Unit
• Relocation Assistance
• Safety Planning
• Sexual Assault Services
• Support Groups
• Teen Dating Violence Program
• Transitional Housing
• Transportation Assistance

Thrift Store
1962 A1A South
Saint Augustine, FL 32080
(904) 471-4716
Accessible by Public Transportation: No
Hours: 9:00am - 6:00pm Monday-Saturday

445 S.R. 13 St. Augustine, FL 32095
Accessible by Public Transportation: No
Hours: 9:00am - 6:00pm Monday - Friday, 12:00pm - 5:00pm Sunday
The Salvation Army Brevard County Domestic Violence Program
Also Known As: Salvation Army Brevard

Hotline/TTY: (321) 631-2764

Administration: (321) 631-2766
Fax: (321) 631-7914

Agency County: BREVARD

Mailing Information:
Cindy Mitchell
Title: Executive Director
P.O. Box 940
Cocoa, FL 32923

Email: cindy_mitchell@uss.salvationarmy.org
Web Site: salvationarmyncbrevard.org

Accessibility: All Areas Accessible
Hours: 24-Hour Hotline and Residential Shelter Services

Languages:
English
Spanish
Interpretive Services Available
Mission:
We exist to provide a safe and empowering environment for victims and survivors of domestic violence and sexual assault to escape abuse. Through advocacy, community education, and emotional support, we seek to create a society that practices equality so that every woman, child and man are free from oppression.

Shelter:
Salvation Army Domestic Violence
Confidential Location
Accessible by Public Transportation: Yes
Hours: 24-Hour

Services:
- 24-Hour Hotline Services
- Crisis Intervention
- Advocacy
- Children’s Program
- Community Education
- Food and Clothes Assistance
- Information and Referral
- Legal Advocacy
- Outreach
- Pet Shelter Option
- Primary Prevention Program
- Relocation Assistance
- Safety Planning
- Sexual Assault Services
- Support Groups
- Teen Dating Violence Program
Salvation Army of Panama City Domestic Violence and Rape Crisis Program
Also Known As: Salvation Army PC

Hotline/TTY: (800) 252-2597 or (850) 763-0706

Outreach: (850) 769-7989 Bay
(850) 229-2901 Gulf, Calhoun
(850) 415-5999 Holmes, Jackson, Washington
Administration: (850) 769-7989
Fax: (850) 769-5346

Agency County: BAY, CALHOUN, GULF, HOLMES, JACKSON, WASHINGTON

Mailing Information:
Kimberly Swanson
Title: Executive Director
1824 West 15th Street
Panama City, FL 32401

Web Site: www.salvationarmypanamacity.org

Accessibility: All Areas Accessible
Hours: 24-Hour Hotline and Residential Shelter Services

Languages:
English
Spanish
Interpretive Services Available
Mission:
To bring about social change through advocacy, community education and awareness, professional training, crisis intervention and prevention services, community outreach services and support for victims and survivors of domestic violence and sexual assault and their children/families. To provide a safe and supportive environment for those in crisis. To halt the perpetuation of domestic violence and sexual assault.

Shelter:
Salvation Army of Panama City
Confidential Location
Accessible by Public Transportation: No
Hours: 24-Hour

Services:
• 24-Hour Hotline Services
• Crisis Intervention
• Advocacy
• Children’s Program
• Community Education
• Court House Advocacy
• Food and Clothes Assistance
• Information and Referral
• Legal Advocacy
• Outreach
• Primary Prevention Program
• Relocation Assistance
• Safety Planning
• Sexual Assault Services
• Support Groups
• Teen Dating Violence Program

Thrift Store
Salvation Army
1824 West 15th Street
Panama City, FL 32401
(850) 769-5259
Accessible by Public Transportation: No
Hours: Call for Hours
Salvation Army Domestic Violence Program of West Pasco
Hotline: (727) 856-5797

TTY: (800) 621-4202
Administration and Outreach: (727) 856-6498
Fax: (727) 857-1907

Agency County: PASCO

Mailing Information:
Lynn Needs
Title: Program Director
P.O. Box 5517
Hudson, FL 34674

Web Site: www.salvationarmywestpasco.org

Accessibility: All Areas Accessible
Hours: 24-Hour Hotline and Residential Shelter Services

Languages:
English
Spanish
Interpretive Services Available
Mission:
The mission of this agency is to provide cost free, comprehensive services to victims of abuse and domestic violence, and to educate others about domestic violence in order to promote prevention. This includes a safe residential facility and crisis hotline, available at all times, to all people.

Shelter:
Salvation Army West Pasco
Confidential Location
Accessible by Public Transportation: No
Hours: 24-Hour

Services:
• 24-Hour Hotline Services
  • Crisis Intervention
  • Advocacy
  • Children’s Program
  • Community Education
  • Court House Advocacy
  • Food and Clothes Assistance
  • Information and Referral

• Legal Advocacy
• Outreach
• Pet Shelter Option
• Primary Prevention Program
• Relocation Assistance
• Safety Planning
• Support Groups
• Limited Transportation Assistance
Serene Harbor
Hotline/ TTY: (321) 726-8282
TTY: (800) 621-4202
Administration and Fax: (321) 953-5389

Agency County: BREVARD

Mailing Information:
Melody Keeth
Title: Executive Director
P.O. Box 100039
Palm Bay, FL 32910

Email: sereneharborinc@aol.com
Web Site: www.sereneharbor.org

Accessibility: All Areas Accessible
Hours: 24-Hour Hotline and Residential Shelter Services

Languages:
English
Spanish
Interpretive Services Available
Mission:
Our mission is to be a leading advocate for reducing the incidence of domestic violence in Brevard County through intervention, prevention, social change, information, enlightenment, education and engagement of our community.

Shelter:
Serene Harbor
Confidential Location
Accessible by Public Transportation: No
Hours: 24-Hour

Services:
- 24-Hour Hotline Services
- Crisis Intervention
- Advocacy
- Children’s Program
- Community Education
- Court House Advocacy
- Food and Clothes Assistance
- Information and Referral
- Outreach
- Pet Shelter Option
- Primary Prevention Program
- Relocation Assistance
- Safety Planning
- Support Groups
- Transportation Assistance
The Shelter for Abused Women & Children
Also Known As: The Shelter

Hotline: (239) 775-1101

TTY: (239) 775-4265
Outreach: (239) 657-5700 Immokalee
Administration: (239) 775-3862
Fax: 775-3061

Agency County: COLLIER

Mailing Information:
Linda Oberhaus
Title: Executive Director
P.O. Box 10102
Naples, FL 34101

Email: info@naplesshelter.org
Web Site: www.naplesshelter.org

Accessibility: All Areas Accessible
Hours: 24-Hour Hotline and Residential Shelter Services

Languages:
English
Spanish
Creole
Interpretive Services Available
Mission:
Leading the community to prevent, protect and prevail over domestic violence through advocacy, empowerment and social change.

**Shelter:**
Shelter for Abused Women and Children
Confidential Location
**Accessible by Public Transportation:** Yes
**Hours:** 24-Hour

**Outreach:**
P.O. Box 397
Immokalee, FL 34143
**Accessible by Public Transportation:** Yes
**Hours:** 9:00am-5:00pm Monday-Friday

**Services:**
- 24-Hour Hotline Services
- Crisis Intervention
- Advocacy
- Children’s Program
- Child Care
- Community Education
- Court House Advocacy
- Emergency Response Team
- Food and Clothes Assistance
- Information and Referral
- Legal Advocacy
- Licensed Therapists
- Pet Shelter Option
- Primary Prevention Program
- Relocation Assistance
- Safety Planning
- Spanish Support Groups
- Support Groups
- Teen Dating Violence Program
- Transitional Housing
- Transportation Assistance

**Thrift Store**
968 2nd Ave. North
Naples, FL 34101
(239) 434-7115
**Accessible by Public Transportation:** Yes
**Hours:** Call for Hours
Shelter House
Hotline/TTY: (800) 44-Abuse or (850) 863-4777

Outreach: (850) 683-0845 Okaloosa North
(850) 243-1201 Okaloosa
(850) 892-0333 Walton County
Administration: (850) 243-1201
Fax: (850) 243-6756

Agency County: OKALOOSA, WALTON

Mailing Information:
Michelle Sperzel
Title: Executive Director
P.O. Box 220
Fort Walton Beach, FL 32549

Email: info@shelterhousenwfl.org
Web Site: www.shelterhousenwfl.org

Accessibility: All Areas Accessible
Hours: 24-Hour Hotline and Residential Shelter Services

Languages:
English
Spanish
Interpretive Services Available
Mission:
Supporting victims of domestic violence by providing shelter, intervention and primary prevention programs to the community through education, awareness and advocacy.

Shelter:
Shelter House
Confidential Location
Accessible by Public Transportation: No
Hours: 24-Hour

Outreach:
Okaloosa County
102 Buck Drive
Fort Walton Beach, FL 32536
Accessible by Public Transportation: No
Hours: 8:00am-5:00pm Monday-Friday

Okaloosa North
290 Martin Luther King Blvd.
Crestview, FL 32536
Accessible by Public Transportation: No
Hours: Call for Hours

DeFuniak Springs
1846 US HWY 90 West Suite B
DeFuniak Springs, 32433
Accessible by Public Transportation: No
Hours: Call for Hours

Services:
- 24-Hour Hotline Services
- Crisis Intervention
- Advocacy
- Community Education
- Court House Advocacy
- Economic Empowerment
- Emergency Response Team
- Food and Clothes Assistance
- Information and Referral
- Legal Advocacy
- Primary Prevention Program
- Pet Shelter Option
- Relocation Assistance
- Safety Planning
- Support Groups
- Teen Dating Violence Program
- Transitional Housing
- Transportation Assistance
- Youth Services
Sunrise Domestic & Sexual Violence Center
Also Known As: Sunrise of Pasco

Hotline/TTY: (352) 521-3120

Outreach: (352) 567-1681
Administration: (352) 521-3358
Fax: (352) 521-3099
Outreach Fax: (352) 521-9806

Agency County: PASCO

Mailing Information:
Penny Morrill
Title: Executive Director
P.O. Box 928
Dade City, FL 33526

Email: pmorrill@sunrisepasco.org
Web Site: sunrisepasco.org

Accessibility: All Areas Accessible
Hours: 24-Hour Hotline and Residential Shelter Services

Languages:
English
Spanish
Interpretive Services Available
Mission:
Sunrise of Pasco is a catalyst for change through a commitment to ending domestic and sexual violence by providing prevention and intervention services.

Shelter:
Sunrise Domestic and Sexual Violence Center
Confidential Location
Accessible by Public Transportation: Yes
Hours: 24-Hour

Services:
• 24-Hour Hotline Services
• Crisis Intervention
• Advocacy
• Children’s Program
• Community Education
• Court House Advocacy
• Food and Clothes Assistance
• Information and Referral
• Legal Advocacy
• Outreach
• Pet Shelter Option
• Primary Prevention Program
• Relocation Assistance
• Safety Planning
• Sexual Assault Services
• Spanish Support Groups
• Support Group
• Supervised Visitation
• Teen Dating Violence Program
• Transportation Assistance

Thrift Store
Solutions Thrift Store
35535 State Road 52
Dade City, FL 33525
(352) 521-3000
Accessible by Public Transportation: No
Hours: Call for Hours
The Haven of RCS
Also Known As: The Haven

Hotline: (727) 442-4128

TTY: (727) 446-2148
Administration and Outreach: (727) 441-2029
Fax: (727) 461-4702

Agency County: PINELLAS

Mailing Information:
Christine Warwick
Title: Executive Director
P.O. Box 10594
Clearwater, FL 33757

Email: Chris.Warwick@rcspinellas.org
Web Site: www.rcspinellas.org

Accessibility: All Areas Accessible
Hours: 24-Hour Hotline and Residential Shelter Services

Languages:
English
Spanish
Croatian/Bosnian
Interpretive Services Available
Mission:
The Haven of RCS provides safety, support and education to anyone impacted by domestic violence and advocates for social change to end the violence.

Shelter:
The Haven of RCS
Confidential Location
Accessible by Public Transportation: Yes
Hours: 24-Hour

Services:
- 24-Hour Hotline Services
- Crisis Intervention
- Advocacy
- Children’s Program
- Community Education
- Court House Advocacy
- Emergency Response Team
- Food and Clothes Assistance
- Information and Referral
- Legal Advocacy
- Outreach
- Pet Shelter Option
- Primary Prevention Program
- Relocation Assistance
- Safety Planning
- Spanish Support Groups
- Support Groups
- Teen Dating Violence Program
- Transitional Housing

Thrift Store
RCS
2960 E. Bay Dr.
Largo, FL 33775
(727) 531-6266
Accessible By Public Transportation: Yes
Hours: 9am-4:30pm Monday-Saturday  Donations until 3pm.
The Spring of Tampa Bay
Also Known As: The Spring

Hotline/TTY: (813) 247-7233

Outreach: (813) 749-8764
Administration: (813) 247-5433
Fax: (813) 247-2930

Agency County: HILLSBOROUGH

Mailing Information:
Title: Executive Director
P.O. Box 5147
Tampa, FL 33675

Email: info@thespring.org
Web Site: www.thespring.org

Accessibility: All Areas Accessible
Hours: 24-Hour Hotline and Residential Shelter Services

Languages:
English
Spanish
Interpretive Services Available
Mission:
The mission of The Spring of Tampa Bay is to prevent domestic violence, protect victims and promote change in lives, families, and communities.

Shelter:
The Spring of Tampa Bay
Confidential Location
Accessible by Public Transportation: Yes
Hours: 24-Hour

Services:
- 24-Hour Hotline Services
  - Crisis Intervention
  - Advocacy
  - Community Education
  - Children’s Program
  - Information and Referral
  - Legal Advocacy
  - Outreach
  - Pet Shelter Option
- Primary Prevention Program
- Relocation Assistance
- Safety Planning
- Spanish Support Groups
- Support Groups
- Teen Dating Violence Program
- Transitional Housing
- Transportation Assistance

Thrift Store
The Simply Spring Thrift Store
209 N. Willow Ave.
Tampa, FL 33606
Store Sales: (813)-247-5433 Ext 202
Donations: (813)-247-5433 Ext 205
Accessible by Public Transportation: Yes
Hours: 10:00am -5:00pm Monday-Saturday

The Spring Boutique
3418 W. Swann Ave.
Tampa, FL 33609
(813) 872-6666
Accessible by Public Transportation: Yes
Hours: 10:00am-5:00pm Monday-Wednesday, Saturday
10:00am-6:00pm Thursday- Friday
Victim Response, Inc.
Also Known As: The Lodge

Hotline: (305) 693-0232

Administration and Outreach: (305) 693-1170
TTY: (305) 693-0772
Fax: (305) 693-2831

Agency County: MIAMI-DADE

Mailing Information:
Angela Diaz-Vidailllet
Title: Chief Executive Officer
P.O. Box 470728
Miami, FL 33147

Email: info@thelodgemiami.org
Web Site: www.thelodgemiami.org

Accessibility: All Areas Accessible
Hours: 24-Hour Hotline and Residential Shelter Services

Languages:
English
Spanish
Creole
Interpretive Services Available

Victim Response, Inc.
Also Known As: The Lodge

Hotline: (305) 693-0232

Administration and Outreach: (305) 693-1170
TTY: (305) 693-0772
Fax: (305) 693-2831

Agency County: MIAMI-DADE

Mailing Information:
Angela Diaz-Vidailllet
Title: Chief Executive Officer
P.O. Box 470728
Miami, FL 33147

Email: info@thelodgemiami.org
Web Site: www.thelodgemiami.org

Accessibility: All Areas Accessible
Hours: 24-Hour Hotline and Residential Shelter Services

Languages:
English
Spanish
Creole
Interpretive Services Available
Mission:
Victim Response will serve as a catalyst of social change to transform our community and champion the human rights of survivors of gender violence and their dependents. This mission will be accomplished by our continued efforts to create, develop and support a comprehensive shelter system which promotes safety and independence. Through the efforts of advocacy, education, leadership, and prevention, we will promote healthy relationships.

Shelter:
The Lodge
Confidential Location
Accessible by Public Transportation: Yes
Hours: 24-Hour

Services:
- 24-Hour Hotline Services
- Crisis Intervention
- Advocacy
- Children’s Program
- Community Education
- Court House Advocacy
- Emergency Response Team
- Food and Clothes Assistance
- Information and Referral
- Legal Advocacy
- Outreach
- Pet Shelter Option
- Primary Prevention Program
- Relocation Assistance
- Safety Planning
- Spanish Support Groups
- Support Groups
- Transitional Housing
- Transportation Assistance
Vivid Visions
Hotline/ TTY: (386) 364-2100

Administration and Outreach: (386) 364-5957
Fax: (386) 364-1732

Agency County: SUWANNEE

Mailing Information:
Kathy White
Title: Executive Director
Vivid Visions
P.O. Box 882
Live Oak, FL 32064

Email: vividv@windstream.net

Accessibility: All Areas Accessible
Hours: 24-Hour Hotline and Residential Shelter Services

Languages:
English
Interpretive Services Available
Mission:
Our mission is to provide a temporary safe place for victims of domestic violence, regardless of race, age, national origin, disability, religious or political affiliation. Vivid Visions provides food, clothing, Transportation Assistance, personal/legal advocacy, emotional support, individual counseling and group sessions for those who need it.

**Shelter:**
Vivid Visions
Confidential Location
Accessible by Public Transportation: No
Hours: 24-Hour

**Outreach:**
1227 Houston Ave. NW
Live Oak, FL 32064
Accessible by Public Transportation: No
Hours: Call for Hours

**Services:**
- 24-Hour Hotline Services
  - Crisis Intervention
  - Advocacy
  - Community Education
  - Information and Referral
- Outreach
- Primary Prevention Program
- Relocation Assistance Safety Planning
- Support Groups
Women In Distress
Also Known As: WID
Hotline: (954)761-1133

TTY: (954) 527-5385
Administration and Outreach: (954) 760-9800
Outreach Fax: (954) 760-7653
Administration Fax: (954) 832-9487

Agency County: BROWARD

Mailing Information:
Mary Riedel
Title: Executive Director
P.O. Box 50187
Lighthouse Point, FL 33074

Email: widinfo@womenindistress.org
Web Site: www.womenindistress.org

Accessibility: All Areas Accessible
Hours: 24-Hour Hotline and Residential Shelter Services

Languages:
English
Spanish
Creole
Portuguese
Interpretive Services Available
Mission:
To stop domestic violence abuse for everyone through intervention, education and advocacy.

Shelter:
Women In Distress
Confidential Location
Accessible by Public Transportation: No
Hours: 24-Hour

Outreach:
4700 NW 3rd Ave.
Deerfield Beach, FL 33064
Accessible by Public Transportation: Yes
Hours: Call for Hours

Services:
• 24-Hour Hotline Services
• Crisis Intervention
• Advocacy
• Children’s Program
• Community Education
• Court House Advocacy
• Food and Clothes Assistance
• Information and Referral
• Legal Advocacy
• Licensed Therapists
• Medical–Dental Only
• Primary Prevention Program
• Relocation Assistance
• Safety Planning
• Spanish Support Groups
• Support Groups
• Teen Dating Violence Program
• Transportation Assistance

Thrift Store
WID Bloomingsales
1372 N. State Road 7
Margate, FL 33063
(954) 975-7425
Accessible by Public Transportation: No
Hours: Call for Hours
YWCA-Harmony House
Also Known As: Harmony House

Hotline: (800) 973-YWCA (9922)
(561) 640-9844

TTY: (561) 965-8530
Administration and Outreach: (561) 640-0050
Fax: (561) 640-9155

Agency County: PALM BEACH

Mailing Information:
Mary Cauthen
Title: Director of Domestic Violence Programs
2200 N. Florida Mango Rd.
Suite 102
West Palm Beach, FL 33409

Web Site: www.ywcapbc.org

Accessibility: All Areas Accessible
Hours: 24-Hour Hotline and Residential Shelter Services

Languages:
English
Spanish
Creole
Interpretive Services Available
Mission:
Harmony House mission is to assist victims of domestic violence by incorporating emergency shelter and support services without regard to race, color, religion, national origin, sex, age, sexual orientation, gender identity, marital status, military status, pregnancy, disability and/or handicap. Our mission will be implemented, but not limited to, empowerment, education, support services, advocacy and community awareness. Harmony House is fully dedicated to eliminating domestic violence and promoting self sufficiency while providing a safe and nurturing environment through mutual trust, confidence, and respect.

Shelter:
Harmony House
Confidential Location
Accessible by Public Transportation: No
Hours: 24-Hour

Outreach:
2200 N. Florida Mango Rd.
Suite 102
West Palm Beach, Fl 33409
Accessible by Public Transportation: No
Hours: Call for Hours

Services:
• 24-Hour Hotline Services
  • Crisis Intervention
  • Advocacy
  • Children’s Program
  • Community Education
  • Court House Advocacy
  • Food and Clothes Assistance
  • Information and Referral
  • Legal Advocacy
• Primary Prevention Program
• Pet Shelter Option
• Relocation Assistance
• Safety Planning
• Spanish Support Groups
• Support Groups
• Transitional Housing
• Transportation Assistance